

February 22, 2022

Special Notice SM A-2022:

- **8W0-963-556 (Heat Element)**

In order to promptly receive your credit and to improve the level of parts that reach your customers:
Please return your inventory of the above-listed material numbers to your facing PDC, no later than 3/8/2022.

Please inspect part number 8W0-963-556 and ensure the part inside is labeled 8W0-963-556. All incorrect parts must be returned to facing PDC.



Your cooperation in using the following claims procedures is appreciated:

1. File a separate "Claim with Return" selecting "Dir Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
3. Enter your 4000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.