Attention: Parts Manager Inventory

February 28, 2022

Special Notice SM 18-2022:

- 1EA-816-743-J (Coolant Pipe)
- 5QE-816-721-D
- 5QE-816-017-B
- 5Q0-816-721-T
- 9J1-820-249-K
- 9J1-816-198-E
- 4KE-816-743-K
- 4KE-816-721-L
- 4M0-816-743-DD
- 9J1-816-112-J (Heater Core)

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, no later than 3/21/2022.

Affected parts have pressure sensor 4M0-959-603-C and 4M0-959-603-E installed. Parts with these pressure sensors require further inspection of the production dates of the sensors <u>unless</u> the sensor has a green dot or laser marking. Below are the affected production ranges and an example of green dot or laser markings. Affected parts must be returned.



Fertigungsdatum betroffener Sensor (Woche / Jahr) production date affected sensor (week / year) :

4M0-959-603-C 23/20 - 39/20 (Woche / Jahr) **4M0-959-603-E 39/20 - 30/21** (week / year)

Alle Sensoren mit einem <u>grünen Punkt oder einer</u> <u>Lasermarkierung</u> sind unabhängig vom Fertigungsdatum i.O.

All sensors with a **green dot or a laser marking** are OK, regardless of the production date.

Your cooperation in using the following claims procedures is appreciated:

1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above

PARTS CIRCULAR

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- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.