



Date: 07.02.2022

Model: All Models Using
the Lotus 20/20 Diagnostic Tool

Number: 2022/01

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Service Manager		Service Reception		Supervisor		Parts Manager	
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TITLE

Ensuring the highest possible data rate connection is functioning when using the Lotus 20/20 diagnostic tool.

REASON

When using Bluetooth, the data rate between the Lotus 20/20 diagnostic laptop and the VCI (Vehicle Communication Interface) module, is not fast enough to support functions that require large data bandwidth (live data logging, ECU / TCU Flash Programming etc.).

ACTION

- If possible, always use the USB lead to communicate between the VCI module and the Lotus 20/20 laptop.
- Do not pair the VCI module to the Lotus 20/20 laptop unless absolutely necessary.
- If the VCI module has been paired with your Lotus 20/20 diagnostic laptop, then it must be unpaired (identified on the laptops Bluetooth list as DT MFC2BT).

Adhering to these recommendations guarantee the Lotus 20/20 laptop cannot default to a Bluetooth connection, ensuring that data is always transmitted using USB communication, resulting in the fastest data bandwidth available.

CHARGES

No warranty charges are associated with the contents of this bulletin.

Ends.

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