

# CAMPAIGN LAUNCH STATUS

## H389 and N648 - UPS IPHONE 12 WIRELESS CHARGING J D POWER



UPS SERVICE ACTIONS– N648 and H389 WIRELESS CHARGING CONNECTION	
AFFECTED MODELS	22MY E-PACE F-PACE I-PACE XF 22MY Discovery Sport, Range Rover Evoque, Defender
VOLUME AFFECTED	USA Land Rover 1663 Jaguar 900
ISSUE/REPAIR	Apple iPhones with Magsafe feature (iPhone 12 onwards) do not charge consistently on the vehicle Wireless Device Charger Module (WDCM). Affected vehicles require a software update to the WDCM.
REPAIR TIME	0.20 hrs + Drive In/Out
CAMPAIGN LAUNCH	February 10 <sup>th</sup> , 2022.
Notes	All affected vehicles in Service for PDI or in Sales Stock must be updated before sales and delivery. . Campaign expires Feb 28 <sup>th</sup> , 2022

