

**On-car analysis list from February 22nd, 2022**  
**please contact VW Helpline before attempting repair**

	<b>Models</b>	<b>MY</b>	<b>Engine</b>	<b>Transmission</b>	<b>Topic</b>	<b>Customer Complaint</b>
<b>Powertrain</b>	Atlas, Atlas Cross Sport	21-22	All	All	Heat Shield Rattle (10/26/2021)	Customer states rattle noise from the underbody heat shields
	Taos	21-22	All	All	Engine oil leak (2/9/2022)	Customer states fluid leak from engine area <b>(Untouched vehicles)</b> <b>(Leak must be from the Oil Level Sensor)</b> <b>(Provide pictures of leak and lower oil pan production stamp when calling the helpline)</b>
<b>Chassis</b>	Atlas, Atlas Cross Sport	21	All	All	Front Suspension Noise (9/22/2021)	Customer states noise from front suspension <b>(Untouched vehicles)</b> <b>Must be after VIN break MC537933 (Atlas) or MC201092 (Atlas Cross Sport)</b>
<b>Electric</b>	Tiguan	21-22	All	All	Blower stays on Faults B10AE31, B10AE04 (1/12/2022)	Customer states blower stays on <b>(Must have faults code B10AE31 and/or B10AE04 and Corrosion in high pressure sensor connector)</b>
<b>Body</b>	Atlas, Atlas Cross Sport	21-22	All	All	Seat memory inoperative Loss of basic settings	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. <b>(Note: vehicle should not have had basic settings reset)</b> <b>Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)</b>
	Tiguan	22	All	All	Seat memory inoperative Loss of basic settings	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. <b>(Note: vehicle should not have had basic settings reset)</b>
<b>Other</b>	Jetta, Golf, Beetle, SportWagen	09-14	2.0 (CJAA and CBEA)	All	TDI Inspection (12/15/2021)	Any TDI Gen I TDI within the vehicle/MY range. Topic is for <b>information gathering only</b> Web tickets only <b>(\$40 technician gift card for vehicles reported)</b> <b>(Complete worksheet Gen 1 TDI No DPF faults VIN4PIN when creating WEB ticket)</b> <b>(Cannot have any DPF faults/DPF related issues)</b>