On-car analysis list from February 9th, 2022
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Atlas Cross Sport	21-22	All	All	Heat Shield Rattle	Customer states rattle noise from the underbody heat shields
Powertrain	Taos	21-22	All	All	Engine oil leak	Customer states fluid leak from engine area **(Untouched vehicles)** **(Leak must be from the Oil Level Sensor)** **(Provide pictures of leak and lower oil pan production stamp when calling the helpline)**
Chassis	Atlas, Atlas Cross Sport	21	All	All	Front Suspension Noise	Customer states noise from front suspension **(Untouched vehicles)** **Must be after VIN break MC537933 (Atlas) or MC201092 (Atlas Cross Sport)**
Electric	Tiguan	21-22	All	All	Blower stays on Faults B10AE31, B10AE04	Customer states blower stays on **(Must have faults code B10AE31 and/or B10AE04 and Corrosion in high pressure sensor connector)**
Other	Jetta, Golf, Beetle, SportWagen	09-14	2.0 (CJAA and CBEA)	All	TDI Inspection	Any TDI Gen I TDI within the vehicle/MY range. Topic is for **information gathering** only Web tickets only **($40 technician gift card for vehicles reported)** **(Complete worksheet Gen 1 TDI No DPF faults VIN4PIN when creating WEB ticket)** **(Cannot have any DPF faults/DPF related issues)**