



REV Recreation Group
1031 US 224 E
Decatur, IN 46733
(800) 322-8216

IMPORTANT PRODUCT UPGRADE INFORMATION # 212322REV December 2021

Dear Valued Fleetwood or Holiday Rambler Motorhome Owner:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is contacting the owners of certain model year 2020 - 2022 Fleetwood and Holiday Rambler brand Class A gas products, manufactured 1/2/2020 through 6/30/2021. This notice is sent to inform you of important product upgrade information concerning *your* motorhome.

Why is the product upgrade being offered?

On motorhomes affected by this Product Upgrade, lines/hoses, cables and/or wire harnesses not be adequately secured.

How can you take advantage of this product upgrade?

Please contact an **authorized REV Recreation Group servicing dealer** to schedule the upgrade procedure.

The upgrade is offered free of charge to owners of vehicles still within their base warranty period, or one year from the date of this letter (whichever is later). The repair is expected to require less than one hour; however, additional time may be required due to service scheduling.

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may call REV Recreation Group Owner Relations toll-free at:
(800) 322-8216

When you deliver your motorhome for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Internal Repair Order.

If you have changed your address or sold the motorhome, please take a moment by calling or emailing REV RV Owner Relations, or use a smart phone or tablet to scan the appropriate Fleetwood or Holiday Rambler brand's QR Code:

Fleetwood RV

<https://www.fleetwoodrv.com/change-of-ownership>



Holiday Rambler

<https://www.holidayrambler.com/owners/support/change-of-ownership>



If you have any questions regarding this **Product Upgrade # 212322REV** contact:

REV Recreation Group Owner Relations
(800) 322-8216

REV Recreation Group, Inc. is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your REV recreational vehicle is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

REV RECREATION GROUP, INC.