



REV Recreation Group  
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Decatur, IN 46733  
(800) 322-8216

**IMPORTANT PRODUCT UPGRADE INFORMATION # 212322REV**  
**December 2021**

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS  
SERVICE MANAGERS  
PARTS MANAGERS**

**SUBJECT: Product Upgrade #212322REV –Lines/hoses, cables and wire  
harness**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2020-2022 Fleetwood and Holiday Rambler brand Class A gas motorhomes:

**Fleetwood brand**

Bounder manufactured 1/06/2020 - 6/30/2021  
Flair manufactured 1/02/2020 - 6/29/2021  
Fortis manufactured 1/03/2020 - 6/30/2021  
Southwind manufactured 1/08/2020 - 6/25/2021

**Holiday Rambler brand**

Admiral manufactured 1/02/2020- 6/30/2021  
Invicta manufactured 1/03/2020- 6/30/2021  
Vacationer manufactured 1/08/2020- 6/10/2021

We are notifying the owners of the affected vehicles of the availability of **Product Upgrade #212322REV**. Owners will be advised in their notification letter to contact an authorized REV Recreation Group dealer immediately to have the upgrade performed. Copies of the notification letters mailed to eligible motorhome owners are attached.

**WHAT IS THE ISSUE?**

On motorhomes affected by this Product Upgrade, there may be the potential of lines/hoses, cables and or wire harnesses not be adequately secured.

**WHAT SHOULD YOU DO?**

In the event that a customer contacts you to request this repair, please verify eligibility by referring to the serial numbers listed in the enclosed **Product Upgrade Service Bulletin #212322REV** prior to beginning service and request prior authorization (PAR).

When the repairs have been completed to the customer's satisfaction, have the customer and your dealership's representative sign an **Internal Repair Order**. Retain this document with your dealership's records. Submit your repair claim through REV's Dealer Warranty Portal for processing.

Repair claims will be reimbursed in accordance with **Product Upgrade Service**

**Bulletin #212322REV** if performed within the vehicle's base warranty period or one year from the original mailing date of the owner notification letters, whichever date is later.

If you have one of these vehicles in your inventory, you will be mailed a **Product Upgrade Notice** for that specific motorhome. You are required and will be reimbursed to repair or otherwise correct any affected vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving the notice is requested to forward a copy of the notice to the lessee within ten days.

Please review this entire package with your Parts, Service, and Sales staff to familiarize them with the step-by-step procedure and implement the **Product Upgrade Bulletin #212322REV** campaign.

If you have any questions regarding this campaign, please contact:

**Fleetwood and Holiday Rambler Dealer Technical Support:**

**(800) 816-9825**

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. We appreciate your support.

Sincerely,

**REV RECREATION GROUP, INC.**

Attachments: Product Upgrade Service Bulletin #212322REV  
Product Upgrade Customer Letter #212322REV