



97-21-02TT - Fault code U019900, U020000, B101729, B101715, B103611, B103629 along with Various Warnings

Release date: 2/18/2022

## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.  
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Atlas, Atlas Cross Sport, Golf, Golf Wagon, Jetta, Tiguan, Taos	2019-2022	All	All	All	All

### Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2065172/5	2/18/22	97-21-02	Update to Service instruction.
2065172/4	1/14/22	97-21-02	Include additional DTCs.
2065172/1	11/12/21	97-21-02	Original publication.

Various warning lights may illuminate, the windows may operate erratically, and several communication faults are stored.

## Technical Background

A poor connection in/at the door wiring harness may cause fault code U019900, U020000, B101715, B101729, B103611, and B103629 to be stored along with many other faults. This may also cause unwanted activation of certain vehicle systems, such as the windows opening/closing by themselves.

## Service

Check the wiring harness at the affected A-pillar connection, both the body harness and door harness side. If there are not any connection issues found, it is recommended to replace the affected door harness and retest.

## Additional Information

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