



91-22-01TT - Navigation option shown in base digital Instrument Cluster (KX2), but the vehicle is not equipped with Navigation

Release date: 2/18/2022

## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.**

**TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Tiguan, Atlas, Atlas Cross Sport, Taos	2022	All	All	All	All

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2066203/1	2/18/22	91-22-01TT	Original publication.

The customer may have a concern that Navigation is inoperative, but the instrument cluster and the infotainment system may show the option for Navigation.

## Technical Background

The Navigation function shown in the instrument cluster (KX2) on vehicles equipped with the base digital instrument cluster, no Navigation button on the infotainment screen, and the Composition Media infotainment unit installed, will rely on the App Connect functions and a connected device for a turn by turn directions in the cluster.

## Service

Enter the VIN number in ELSA or I-wire and look for the PR code starting with "7U". This PR code should show if the vehicle is equipped with a Composition Media unit (non-Nav) or a Discover Media unit (with NAV).

If the vehicle shows to be a non-Nav equipped vehicle but has the base digital cluster, perform the following steps to test the function of the cluster: please connect a device via App Connect, set a NAV destination to a desired location, and check if the cluster shows turn by turn directions when the navigation option is selected. If there is not a destination set, when selecting this option, it may state "Route Guidance not active". This is not an indication of a malfunction, it just reflects that there is not an active Nav route input. Please see the photos below for examples of the messages and displays.



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Base Digital Cluster menu options:



Base Digital Cluster without an active NAV destination:





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Base Digital Cluster with NAV route guidance active through App Connect (CarPlay/Apple maps):



**Additional Information**

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