

Service Update

N222359970 Incorrect Wheels



Release Date: February 2022

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This service update involves vehicles in dealer inventory only and will expire August 31, 2022.

Make	Model	Model Year		RPO	Description
		From	To		
GMC	Yukon	2022	2022	SIY	22" SELECTIVE MACHINING CARBON FLASH WHEELS

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2022 model year GMC Yukon and Yukon XL vehicles received fully polished wheels instead of carbon flash metallic wheels.
Correction	Dealers will install correct wheels (carbon flash metallic wheels and black with ruby red GMC lettering center caps).

Quantity	Part Name	Part No.
4	Wheel - Carbon Flash Metallic (WA-501Q) w/Selective Machining	84799387
4	Black Center Cap with Ruby Red GMC Lettering	84335832

Parts Pre-Ship Information – For USA & Canada Only

An initial supply of carbon flash metallic wheels and black with ruby red GMC lettering center caps will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin the week of February 22, 2022. Pre-shipped parts will be charged to dealer's open parts account. Additional parts, if required, should be obtained from GMCCA.

Due to the small number of vehicles involved, (11), and due to limited initial parts availability, dealers are encouraged not to order parts for use as shelf stock.

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106171	Replace All 4 Wheels and Center Caps and Return Old Wheels and Caps to Warranty Parts Center	1.8	ZFAT	N/A

Service Procedure

IMPORTANT: Do not discard the removed wheels and center caps. Wheels and center caps are to be returned to the Warranty Parts Center – A WPC Part Return Request will be generated when the warranty transaction is paid.

- Lift and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.
- Remove the four tire/wheel assemblies from the vehicle. Refer to *Tire and Wheel Removal and Installation* in SI.
- Install the new service wheels and new center caps. Refer to *Tire Dismounting and Mounting* in SI.
- Reinstall the four tire/wheel assemblies on the vehicle. Refer to *Tire and Wheel Removal and Installation* in SI.
- Ensure the wheel lug nuts are properly tightened.
- Use the boxes the new wheels were shipped in to package the removed wheels.
- Return wheels and center caps to the Warranty Parts Center (WPC). Refer to the latest version of #99-00-89-019 in SI for return instructions.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service through August 31, 2022, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealer Reports

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS Private Message
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 24, 2022
Subject: N222359970 - Service Update
Incorrect Wheels
Models: 2022 GMC Yukon
To: Select General Motors Dealers

General Motors is releasing Service Update N222359970 today. The total number of U.S. vehicles involved is approximately 11. Please see the attached bulletin for details.

1GKS2JKL1NR158967	118675	REYNOLDS BUICK GMC
1GKS1DKLXNR158972	118685	MOTOR CITY BUICK GMC
1GKS2JKL3NR158971	118685	MOTOR CITY BUICK GMC
1GKS2DKLXNR158970	162639	VAN CHEVROLET BUICK GMC
1GKS2DKL5NR158973	162639	VAN CHEVROLET BUICK GMC
1GKS2DKT4NR166742	210275	HENRY BROWN BUICK GMC
1GKS2DKL3NR158969	210275	HENRY BROWN BUICK GMC
1GKS2DKT6NR166760	210275	HENRY BROWN BUICK GMC
1GKS2DKL1NR158968	210275	HENRY BROWN BUICK GMC
1GKS2JKT7NR166748	210275	HENRY BROWN BUICK GMC
1GKS2JKT2NR166754	210275	HENRY BROWN BUICK GMC

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 24, 2022. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS