



# Technical Service Bulletin

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**92 Headlight washer jet does not retract**  
**92 22 29 2065982/1 February 8, 2022.**

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|------|-----------|----------------------------|
| A6       | 2019 | All       | Not Applicable             |

## Condition

### Customer states:

The headlamp washer nozzle / pressure cylinder does not retract automatically after a wash cycle (Figure 1).

### Workshop findings:

The headlamp washer nozzle / pressure cylinder binds against the headlamp washer system nozzle cover and does not retract automatically after a wash cycle.

## Technical Background

This issue may be due to a headlamp washer system nozzle cover return spring exerting too great a force and may prevent the nozzle from retracting.

## Production Solution

A new headlamp washer system nozzle cover return spring with less force has been implemented in production.

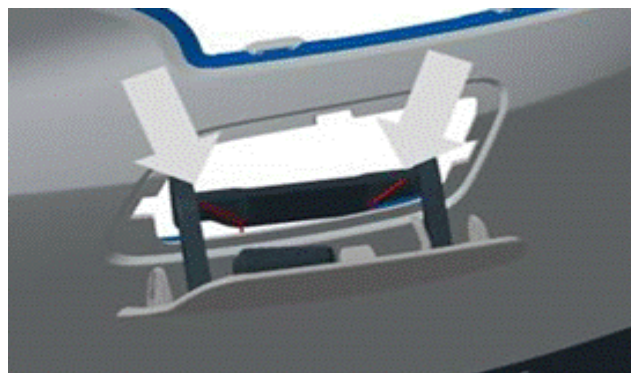
## Service



# Technical Service Bulletin

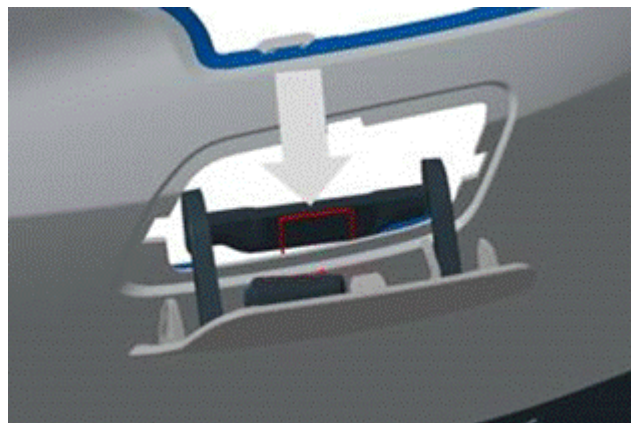
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If the symptom described in this TSB is duplicated, make an attempt to relieve the pressure exerted on the headlamp washer system nozzle cover with your finger. If the nozzle retracts on its own check the cover spring clip version. Figure 2 shows the old version which has been found to exert excessive pressure and prevent smooth nozzle retraction.



*Figure 2. Old version cover spring clip.*

Figure 3 shows the improved spring clip with reduced tension.



*Figure 3. Improved version cover spring clip.*

If the old spring clip version is installed and the nozzle retracts on its own after relieving the cover pressure, replacing the spring clip may solve the problem. Replace the spring clips for both the left and right sides in this case. Only the improved version spring clip is available.

If the nozzle does not retract after relieving the cover pressure and / or the spring version installed is of the improved type, continue root cause diagnosis as the solution specified in this TSB will not aid in solving the problem.

## Warranty

|             |  |
|-------------|--|
| Claim Type: | <ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles</li></ul> |
|-------------|--|



# Technical Service Bulletin

|                   |   |              |                                    |
|-------------------|---|--------------|------------------------------------|
|                   | <ul style="list-style-type: none"><li>• G10 for CPO Vehicles – Verify Owner</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul> |              |                                    |
| Service Number:   | 9274  |              |                                    |
| Damage Code:      | 0017  |              |                                    |
| Labor Operations: | Front wheel housing liners removed and reinstalled.   | 6616 2000    | See SRT with associated operations |
|                   | Replace both right and left headlamp washer nozzle cover spring clips.  | 9274 5099    | 25 TU                              |
| Diagnostic Time:  | GFF   | No allowance | 0 TU                               |
|                   | Road test prior to the service procedure  | No allowance | 0 TU                               |
|                   | Road test after the service procedure   | No allowance | 0 TU                               |
| Claim Comment:    | As per TSB 2065982/1  |              |                                    |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. |                  |          |
|---|------------------|----------|
| Part Number   | Part Description | Quantity |
| 4K0955339   | Spring clip      | 2        |

## Additional Information



# Technical Service Bulletin

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All parts and service references provided in this TSB (2065982) are subject to change and/or removal.

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