SIB 51 01 22 2022-01-05

SERVICE ACTION: ATTACHING THE ENGINE OIL LABEL

| E-Series | Model Description | Production Date |
|----------|------------------------------|--|
| F95 | X5 M Sports Activity Vehicle | September 30, 2021 – December 14, 2021 |
| F96 | X6 M Sports Activity Coupe | September 30, 2021 – December 14, 2021 |
| G05 | X5 Sports Activity Vehicle | September 30, 2021 – December 14, 2021 |
| G06 | X6 Sports Activity Coupe | September 30, 2021 – December 14, 2021 |
| G07 | X7 Sports Activity Vehicle | September 30, 2021 – December 14, 2021 |

SITUATION

Due to a manufacturing defect, the vehicles were built without the engine oil label. The label shows the oil viscosity.

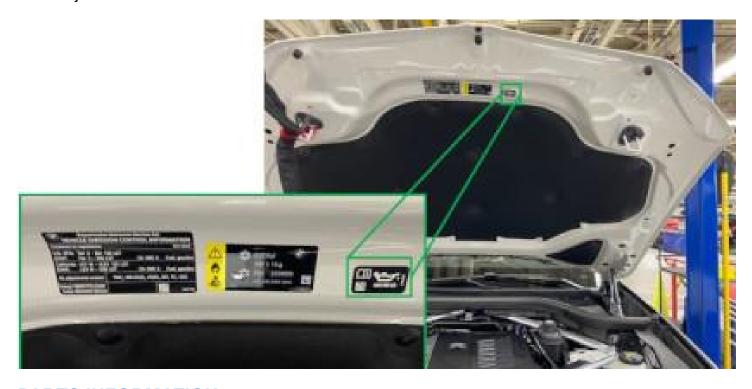
CORRECTION

Attach the engine oil label to the underside of the hood.

PROCEDURE

Attach the engine oil label in the position shown below:

 The exact position is not important, but the bottom edge must be level with/parallel to that of the adjacent label so that it is not tilted



PARTS INFORMATION

Only use and invoice the part number below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part number may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

| Part Number | Description | Quantity |
|-----------------|--------------------|----------|
| 71 22 8 655 034 | Label "engine oil" | 1 |

CLAIM INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below and the part number listed above.

| Defect Code: 0071930200 | |
|----------------------------|--|
| Defect Code. 007 1930200 | |

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

| Work Pkg | Labor Operation | Description (Plus work) | Labor Allowance |
|----------|--------------------|---------------------------------------|--------------------|
| # 1 | 00 71 972 | Attaching the engine oil sign (label) | 3 FRU |

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit)

| Work Pkg | Labor Operation | Description (Main work) | Labor Allowance |
|----------|--------------------|---------------------------------------|--------------------|
| # 2 | 00 71 399 | Attaching the engine oil sign (Label) | 5 FRU |

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 01 22 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

| Technical inquiries | Submit feedback at the top of this bulletin |
|---------------------|---|
| Warranty inquiries | Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections |
| Parts inquiries | Submit an IDS ticket to the Parts Department |