

FleetPulse has been executing an Over The Air update of the firmware on your FleetPulse enabled trailers. Some trailers have been untethered for an extended period or have not received consistent power long enough for the FleetPulse OTA update to occur.

If these trailers do not get powered for 2.5 hours, they will not receive this OTA. This OTA includes critical updates required by AT&T for any device to remain on its network that have been recently mandated to us. If not updated, the devices will not be able to communicate on the AT&T network.

STEPS TO TEST AND COMPLETE OTA

FleetPulse Telematics Device Needs Clear Line of Sight to the Sky

Needs to be in an area with good and consistent cellular connection.

Should not be in a building or should be near a garage door w/ clear line of sight to the sky.

Consistent Power for at Least 2.5 Hours

Needs 13v power.

Best practice is to put trailer into service and connect to tractor.

Red, Yellow and Green lights should be solid

Or at least Red/power and Green/cellular.

Red LED may blink, but it's OK if Yellow and Green solid.



FleetPulse Telematics Device