# **Service Update**

## N212344140 ABS Module Internally Damaged



Release Date: February 2022 Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited

Warranty period.

		Model Year		Model Year			
Make	Model	From	То	RPO	Description		
Buick	Enclave	2021	2021				
Chevrolet	Traverse	2021	2021				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2021 model year Buick Enclave and Chevrolet Traverse vehicles may have a damaged					
	connector pin/terminal on the Anti-Lock Braking System module. A damaged connector pin/terminal					
	could result in a loss of ABS/Stabilitrak function.					
Correction	Dealers will replace the Electronic Brake Control Module and Brake Pressure Modulator.					

#### **Parts**

Quantity	Part Name	Part No.
1	Electronic Brake Control Module and Brake Pressure Modulator Valve kit	85138497
		US: 19353126
3	Brake Fluid (pints)	Export: Obtain
		Locally

Parts required to complete this recall are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your "involved vehicles listing" before ordering parts. Order parts on a CSO = Customer Special Order only. All orders will be reviewed prior to being filled.

For Export: Please contact CCA's Export Order Fulfillment group to place the order on your behalf.

Due to the small number of vehicles involved, (138), and due to limited initial parts availability.

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

## **Warranty Information**

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106040	Electronic Brake Control Module with Brake Pressure Modulator Valve Replacement – Includes Brake Bleeding	2.3	ZFAT	N/A

#### Service Procedure

Replace the Electronic Brake Control Module and Brake Pressure Modulator. Refer to *Electronic Brake Control Module with Brake Pressure Modulator Valve Replacement* in SI.

#### **Dealer Responsibility**

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

## **Service Update**

# N212344140 ABS Module Internally Damaged



### **Dealer Reports**

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

# GLOBAL SAFETY FIELD INVESTIGATIONS DCS6050 URGENT - DISTRIBUTE IMMEDIATELY

Date: February 14, 2022

Subject: N212344140 - Service Update

**ABS Module Internally Damaged** 

Models: 2021 Buick Enclave

2021 Chevrolet Traverse

To: All General Motors Dealers

General Motors is releasing Service Update N212344140 today. The total number of U.S. vehicles involved is approximately 138. Please see the attached bulletin for details.

## **Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 14, 2022 or sooner. There are no involved vehicles in dealer new inventory. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS