



Preliminary Information

PIT5881A Video Processing Module (VPM) With Green Object On Radio Display In Front And Reverse Camera Views

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado All Models	2021 - 2022	All	All	All	All
GMC	Sierra All Models	2021 - 2022	All	All	All	All

Involved Region or Country United States, Canada, Mexico, Middle East, Israel, Chile (West), Paraguay (West), Uruguay (West), Thailand (ASEAN), Australia/New Zealand

Additional Options (RPO) UV2, UVS, OR UVN

Condition **Some customers may comment that when looking at either the front view camera or rearview camera view on the radio display, there is a green object that starts forming on the screen.**



Cause **The cause of this condition is unknown, but the engineering team is aware of the issue and is working on a fix.**

Correction:

Please do not replace any parts for this concern.

There is no correction at the present time

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487548	Green object on infotainment screen in forward or reverse camera view	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated or changed to a Bulletin with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Version History

Version	2
Modified	01/05/2022 - Created on. 01/11/2022 - Updated to add labor op 3487548.



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