



Preliminary Information

PIT5881 Video Processing Module (VPM) With Green Object On Radio Display In Front And Reverse Camera Views

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado All Models	2021 - 2022	All	All	All	All
GMC	Sierra All Models	2021 - 2022	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Middle East, Israel, Chile (West), Paraguay (West), Uruguay (West), Thailand (ASEAN), Australia/New Zealand
Additional Options (RPO)	UV2, UVS, OR UVN
Condition	<p>Some customers may comment that when looking at either the front view camera or rearview camera view on the radio display, there is a green object that starts forming on the screen.</p> 
Cause	The cause of this condition is unknown, but the engineering team is aware of the issue and is working on a fix.

Correction:

Please do not replace any parts for this concern.

There is no correction at the present time

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated or changed to a Bulletin with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Version History

Version	1
Modified	01/05/2022 PIT5881 Created on.



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