



# Technical Service Bulletin

SUBJECT:		No: <b>TSB-22-52A-001REV</b>	
<b>NOISE FROM FRONT SEAT BACK - REVISED</b>		DATE: <b>January 2022</b>	
		MODEL: <b>See Below</b>	
<b>CIRCULATE TO:</b>	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

This bulletin supersedes TSB-20-52A-002, issued October 2020 to add *2011-12 and 2016-2022 Outlander Sport / RVR models*. Revisions are italicized and indicated by ◀.

## PURPOSE

A customer may report a condition where an abnormal rubbing noise is heard from the Seat Back when a driver and/or passenger is seated in the front seat(s). This may occur due to Nonwoven Fabric Tape being improperly attached during the production process, causing direct contact between the Seat Frame and Urethane Pad. As a result, an abnormal rubbing noise may be heard.

This TSB instructs dealers to apply Nonwoven Fabric Tape between the Seat Back and Urethane Pad.

## AFFECTED VEHICLES

- ALL Outlander
- ALL Outlander PHEV
- *2011-12 and 2016-2022 Outlander Sport / RVR* ◀



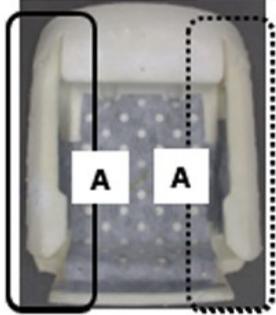
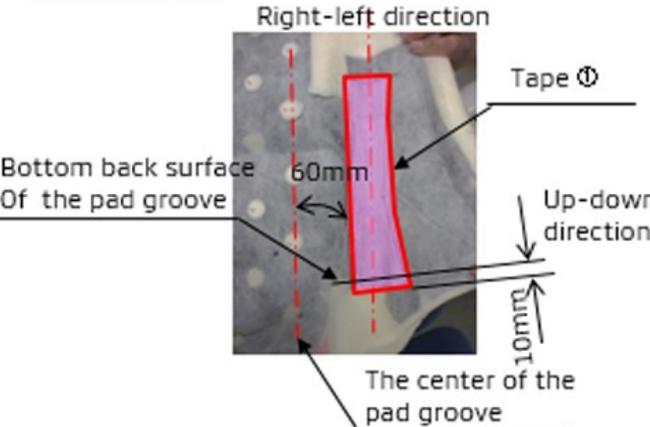
## REPAIR PROCEDURE

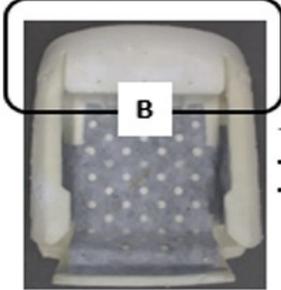
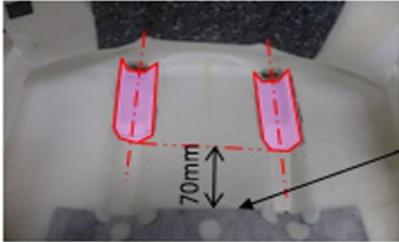
Attach Nonwoven Fabric behind the Seat Back Urethane Pad by referring to the steps illustrated below.

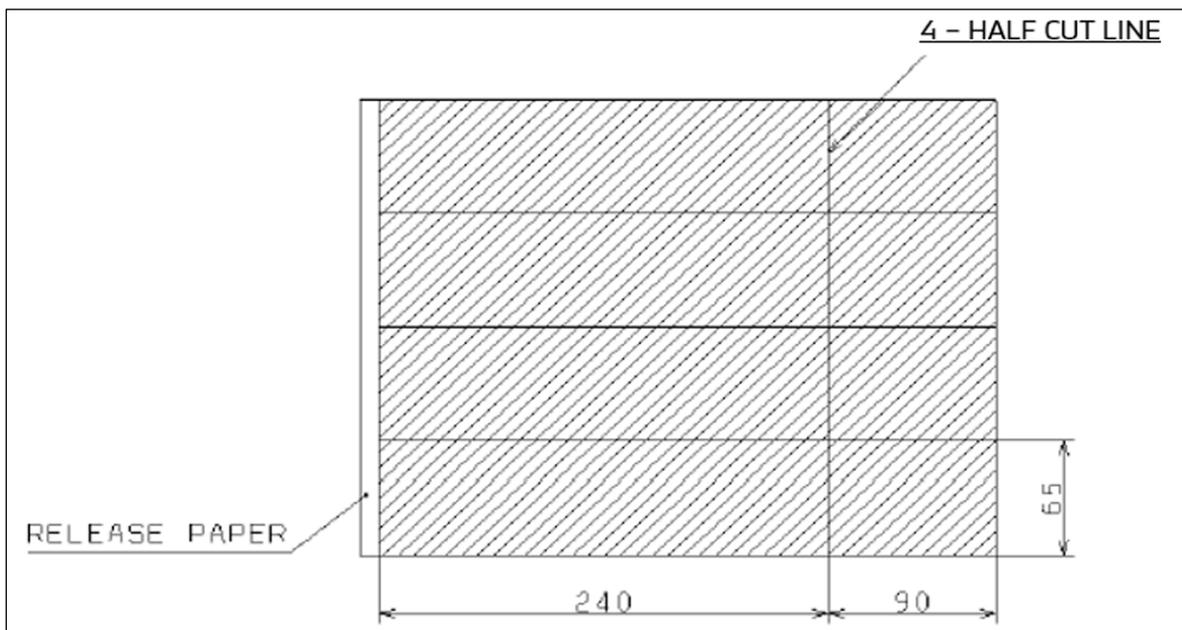
For removal and installation of Front Seat and Seat Back Urethane Pad, refer to the Workshop Manual.

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No	Attach Nonwoven Fabric Tape to the Urethane Pad Side	
1	Prepare Nonwoven Fabric Tape According to the illustration:	Nonwoven fabric tape: 6979A696 Tape ①: 65mm × 240mm Tape ②: 65mm × 90mm
2	Remove Seat Back Pad from the Seat Assembly by referring to the Service Manual.	
3	<p>Attach tape following the illustration and information below:</p> <p>&lt;Right-left direction&gt; Align the center of the pad groove with Tape① center of short side (65mm)</p> <p>(Reference dimensions) The tape side is about 60mm from the center of the back material hole along the pad surface</p> <p>&lt;Up-down direction&gt; Align 10 mm from bottom back surface of the pad groove with tape ① bottom edge of long side (240 mm).</p>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="743 894 889 940">Inner side</div> <div data-bbox="987 894 1133 940">Outer side</div> </div>  <p data-bbox="1068 1056 1336 1119">This photo shows the back RH side of seat.</p> <p data-bbox="735 1276 1385 1402"> <b>※For vehicles with side airbag specification; DO NOT attach the tape to the outer side.</b>  <b>※Attach the tape to LH side. LH and RH tape should be symmetrical.</b> </p>  <p data-bbox="987 1402 1222 1434">Right-left direction</p> <p data-bbox="1239 1465 1336 1497">Tape ①</p> <p data-bbox="735 1560 979 1623">Bottom back surface Of the pad groove</p> <p data-bbox="1027 1560 1092 1591">60mm</p> <p data-bbox="1271 1591 1385 1644">Up-down direction</p> <p data-bbox="1239 1728 1287 1770">10mm</p> <p data-bbox="1092 1770 1304 1833">The center of the pad groove</p>

No	Attach the Nonwoven fabric tape to headrest groove	
4	<p>Attach tape following the illustration and information below:</p> <p>&lt;Right-left direction&gt; Align the center of headrest groove with Tape. Center the short side of the tape (65mm).</p> <p>&lt;Up-down direction&gt; Position the tape, 70 mm up, from the top of the back surface pad groove. Center the long side of the tape (90 mm).</p>	<div style="display: flex; justify-content: space-around; margin-bottom: 10px;"> <span>Inner side</span> <span>Outer side</span> </div> <div style="text-align: center;">  <p><b>B</b></p> </div> <div style="margin-top: 10px;"> <p>The photo shows</p> <ul style="list-style-type: none"> <li>• Indicates RH side</li> <li>• Seen from the back of pad</li> </ul> </div> <div style="margin-top: 20px;">  <p>70mm</p> <p>Top line back surface of the pad groove</p> </div>
5	<p>After attaching the tape, refer to the Service Manual and reassemble the Seat Back Pad.</p>	



## PARTS INFORMATION

Order only the Genuine Mitsubishi Part listed below.

<i>Model</i>	<b>Part Name</b>	<b>Part Number</b>	<b>Quantity</b>
Outlander	Nonwoven Fabric Tape	6979A696	1
Outlander PHEV			
<i>Outlander Sport / RVR</i>			

## WARRANTY INFORMATION

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin and submit a normal warranty claim using the following information.

<b>Labor Operation Code</b>	<b>Operation</b>	<b>Quantity</b>	<b>Failure Code</b>	<b>Cause Code</b>	<b>Time Allowance</b>
521133BU	1 seat	1	80Z	480	1.0 hrs
521133BV	2 seats	1	80Z	480	1.6 hrs

Warranty Coverage: 5/60 Basic Coverage (Canada: 5/100)