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| Reference | SSM75663 |
| Models | Range Rover / L405 Range Rover Sport / L494 |
| Title | AJ133 20-22MY / 'Coolant Level Low' Message Displayed On The Instrument Panel Cluster |
| Category | Engine |
| Last modified | 26-Jan-2022 00:00:00 |
| Symptom | 402000 Cooling System Concerns |
| Attachments | LR113148_Image.pdf (LR113148_Image.pdf) |

Content **Issue:**
JLR is investigating reports of 'Coolant Level Low' message displayed on the instrument panel cluster.

Cause:
Heater Hose integrity damaged due to abrasion.

Action:

Please carry out the following;

1. Follow the diagnostic in Topix (Section 303 – 03 > Diagnosis & Testing> Engine Cooling).
2. During your visual inspection of the cooling system, a potential leak point is the heater hose JPLA 18K579 BB / LR113148 (see attached image).

If found to be leaking, please photograph the leak point and potential contact with another component(s), before removing it.

If not found to be leaking, please carry on with the Diagnosis & Testing found in the “Engine Cooling” section, and do not follow the actions below.

3. If possible, please identify the component(s) (by part number) that has caused the abrasion of the heater hose.
4. Replace the damaged heater hose with the latest level part available in the JLR Electronic Parts catalogue.
5. Once the new heater hose is installed, please photograph the new part installed.
6. Please complete an ePQR detailing the failure mode, attaching the photograph(s) and referencing this SSM number.

Thank you in advance for your assistance with this matter.

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