

TECHNICAL TOPICS

ELECTRICAL



Massage Seat PIVI Screen Button – Greyed Out

2021-2022 Discovery

Issue:

- JLR is investigating front passenger seat button becoming greyed out in certain seating positions, disabling the feature for the customer.
- This will affect the front passenger seat only.
- The error state is driven by the seat squab angle in certain inclined positions.

Cause:

- PIVI OS 3.0.0 update has introduced an issue where the system disables the Massage Seat feature, due to thinking the customer is not using the seat.

Action:

- A software update is being progressed to resolve this concern

The following workaround is available in the interim

- Recline seat squab angle sufficiently to bring the button to available (Not greyed out on the screen) or the button reappears while the seat is moving through another axis.
- Massage works OK once in a position that the button appears

Land Rover SSM75643 has been published for this concern

