

**Description of Revisions:** *This bulletin replaces the version dated November 2012. The related VMRS codes are added.*

## General Information

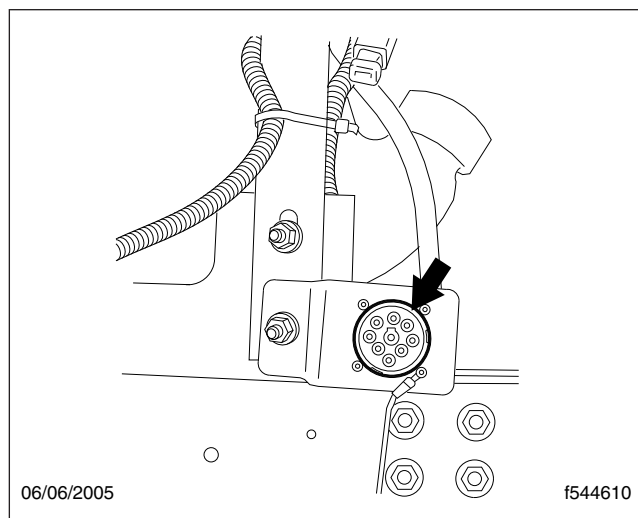
Some Saf-T-Liner C2 School Buses built from April 11, 2011 to October 4, 2012 may be started while in pretrip mode with the vandallock active. Follow the procedure below to correct this problem.

When filing a warranty claim in OWL for this service bulletin, add the letter "T" to the end of the SB number. In this case, "54-18T".

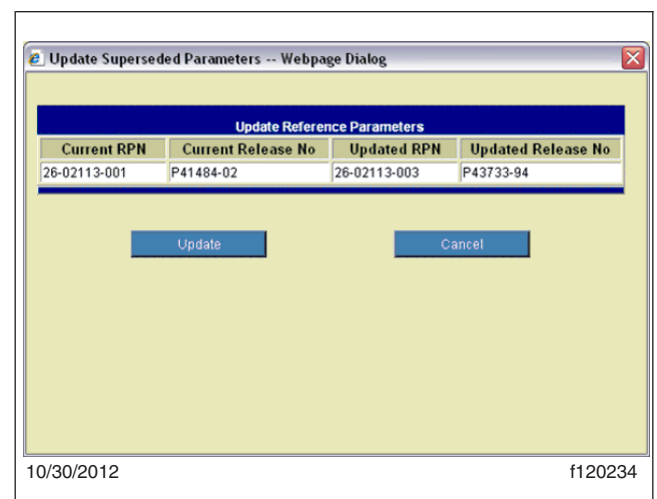
## Procedure

**IMPORTANT:** This procedure must be completed using the ServiceLink® diagnostic program.

1. Park the vehicle on a level surface, shut down the engine, and apply the parking brake. Chock the tires.
2. Connect the laptop being used to a power adaptor, then connect the laptop connector to the diagnostic connector. See [Fig. 1](#).
3. Turn the ignition switch to the "ON" position.
4. In ServiceLink, click "Bulkhead Module."
5. Next, click "Features."
6. ServiceLink will check for updates and a message screen will appear showing "vehicle update successful." Click "OK."
7. Once the update is finished, verify that the updated RPN has the new number 26-02113-003. See [Fig. 2](#), "Updated RPN," in the third column.



**Fig. 1, Diagnostic Connector (location will vary)**



**Fig. 2, Update Reference Parameters Screen**

8. Disconnect the laptop connector from the diagnostic connector.

## Warranty

This procedure is warrantable only if the described condition exists and the repair is performed within the applicable base or extended coverage warranty period. If a failure is not found, this procedure is considered preventive and warranty does not apply.

Normal warranty applies. See [Table 1](#) for QuickClaim damage code and labor allowance information. Refer to this service bulletin by number at the beginning of the claim comments. See [Table 2](#) for OWL VMRS codes and labor allowance information. Enter this service bulletin number in the *Service Bulletin #* field.

When filing warranty claims in OWL for this service bulletin, enter 54-18T as the service bulletin number.

| QuickClaim Damage Code and Labor Allowance |           |                                    |             |
|--------------------------------------------|-----------|------------------------------------|-------------|
| Damage Code                                | SRT Code  | Description                        | Time: Hours |
| 32A-001595648                              | 32A-5030A | Module, Bulkhead, Flash Parameters | 0.3         |

Table 1, QuickClaim Damage Code and Labor Allowance

| OWL VMRS Codes and Labor Allowance |                |            |           |                                    |             |
|------------------------------------|----------------|------------|-----------|------------------------------------|-------------|
| Primary Failed Part                | Component Code | Cause Code | SRT Code  | Description                        | Time: Hours |
| Software, Cab Multiplexer          | 003-006-016    | 95         | 32A-5030A | Module, Bulkhead, Flash Parameters | 0.3         |

Table 2, OWL VMRS Codes and Labor Allowance

### NOTE:

**Component Code / VMRS = 003-006-016 SOFTWARE - CAB MULTIPLEXER**