

Taycan Alarm Triggers Unexpectedly

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	2021 - 2022	Y1A/ Y1B	N/A	N/A

Revision History

Revision	Release Date	Changes
0	January 14, 2022	Original document

Condition

The customer observes unwanted, sporadic false vehicle alarms. These can be quite frequent.

Technical Background

Technicians may find fault codes indicating the interior monitoring sensor as cause for the alarm trigger. There is a component issue with the interior monitoring.

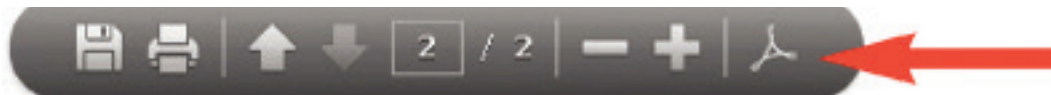
Service Information

Porsche is aware of this issue and is working to release a permanent solution quickly. Until this is available, please consider the following:

- A. Confirm the interior monitoring is triggering the vehicle alarm by observing actual values in the rear BCM. If so, in the interest of customer satisfaction, inform the customer of the option to deactivate interior monitoring by pressing the vehicle lock button on the key twice.

The customer can confirm the vehicle deactivates the interior monitoring by observing the **light flashing pattern**. The pattern is distinct for the **'normal lock and arm the alarm'** versus **'lock, deactivate interior monitoring, and arm the alarm.'** It may be helpful to demonstrate this to the customer. (See attached video.)

To open the attachment, download the pdf and click on the paperclip icon to the left of your Adobe Acrobat window. If the paperclip is not visible, pass your mouse pointer over the lower part of the Acrobat window and the Acrobat toolbar should appear as seen below. Click on the Acrobat icon on the far right to access the paperclip, then click on the paperclip to open the attachment.



- B. For escalated cases and cases critical to customer satisfaction, a limited supply of sensors is available starting in January 2022. These sensors will provide an immediate countermeasure. Aside from the standard workshop procedures, be sure to follow this special process:
 - Create a PCSS job.
 - Create a before VAL.
 - Request part number **PAB951172**. This part is blocked from ordering due to limited stock. Please have your parts department submit a PRMS ticket, using the correct VIN, along with the PCNA VOR order number for release.
 - Replace the sensor using WM 968519 - Remove and install movement detector (available in PCSS)
 - Code the sensor using WM 968555 - Replace movement detector (available in PCSS). The data records are applied to the new sensor (slave) via the rear BCM coding. This is required.
 - Create an after VAL

See also:

WM 968519, WM 968555

Search Items

Alarm, overhead console, interior monitor, anti-theft

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