

Model Series 206: Seat Heating Nonfunctional

Topic number	LI91.30-P-074208
Version	1
Function group	91.30 - Seat heater, seat ventilation
Date	1/6/22
Validity	Model series 206 with code 873 or 401
Reason for change	

Complaint

Model series 206: Front seat heating nonfunctional

Cause

Cause is an internal error in the 'seat heating' control unit with the following designation:

"B221A96 - An internal error is present in the 'seat heating' control unit. There is an internal component fault."

Remedy

Please do not perform any work.

Do not flash, update, code or recommission the 'seat heating' control unit!

Please create a PTSS case.

The 'seat heating' control unit is required for analysis.

Additional required information:

In which situation/under which conditions did the complaint occur?

Is there any specific behavior to note regarding the customer's use of the vehicle?

Was the vehicle affected by undervoltage or are there other fault memory entries stored in the vehicle that can be attributed to an unstable power supply?

Was the vehicle connected to a battery preservation device or charger? (If yes, what sort of charger was used?)

Symptoms
Body > Seat > Seat heater/comfort heater > Seat heater nonfunctional

Control unit/fault code

XENTRY TIPS

Control unit	Fault text
N32/2 - Electrical seat adjustment 'Front passenger' with memory function (ESA 'Front passenger')	B221A96 - There is an internal fault in control unit "Seat heater". There is an internal component fault.
N32/1 - Electrical seat adjustment 'Driver' with memory function (ESA 'Driver')	B221A96 - There is an internal fault in control unit "Seat heater". There is an internal component fault.

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8241F	