

## No Longer Possible To Adjust Temperature With The Rear Touchscreen

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|-------------------|-----------------------------|
| Topic number      | LI83.57-P-074092            |
| Version           | 1                           |
| Function group    | 83.57 - Temperature control |
| Date              | 12/8/21                     |
| Validity          | X290 with code 224          |
| Reason for change |                             |

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### Complaint

No longer possible to adjust the temperature at the "Touchscreen Rear" (part of Rear Business Package, code 224)

### Cause

Software error in the head unit.

### Remedy

Warning: Replacing parts does not solve the problem!

A software remedy for the head unit is currently in development.

As soon as the software remedy is available, this TIPS document will be updated.

| Symptoms                                                                              |                |      |             |      |
|---------------------------------------------------------------------------------------|----------------|------|-------------|------|
| Body > Air conditioning > Air conditioning > Temperature differences                  |                |      |             |      |
| Body > Air conditioning > Air conditioning > Temperature control not sensitive enough |                |      |             |      |
| Communication/information > Entertainment > Screen/display > Miscellaneous            |                |      |             |      |
| Operation numbers/damage codes                                                        |                |      |             |      |
| Op. no.                                                                               | Operation text | Time | Damage code | Note |