

Model Series 167 Steering Wheel Surface Damage

Topic number	LI46.10-P-073901
Version	1
Function group	46.10 - Steering wheel, jacket tube, steering shaft, steering lock
Date	12/9/21
Validity	Model series 167/292 maximum 6 months after initial registration
Reason for change	

Complaint

The steering wheel surface has damage

Vehicle maximum 6 months after initial registration

Cause

Damage to steering wheel surface from external influences

Remedy

Please create a PTSS case with the following information:

- Informative pictures of the surface damage
- Record a video checking whether the steering wheel surface can be moved with the thumbs (see example video)
- Photo of steering wheel label

Answers for the following questions:

- Is the steering wheel tacky?
- Does the steering wheel smell?
- Are there any traces of cosmetics or similar products on the steering wheel?

Attachments	
File	Description
Beispielvideo.mp4	

Symptoms

XENTRY TIPS

Chassis/suspension > Steering system > Steering wheel > Surface damage

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
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