

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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SUBARU

QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2017-18MY Forester 2.5L

NUMBER: 09-84-22

SUBJECT: Exhaust Pipe Front (EPF) Replacement

DATE: 01/20/22

INTRODUCTION:

This bulletin announces design changes made to the front exhaust pipe and covers to address the small number of customer concerns regarding a rattle-type noise from the undercarriage during acceleration. The pipe material has been changed from a ferritic stainless steel to austenitic stainless steel. The associated covers have incorporated a shape change to fit accordingly to the bellows section of the front pipe. If this described condition is confirmed, the front exhaust pipe and covers should be inspected and if determined necessary, replaced as a set.

PART INFORMATION:

Part Description	Part Number	Quantity
CONVERTER COMPLETE-FRONT	44620AE960	1
COVER COMPLETE-CONVERTER PIPE,FRONT UPR	44651AJ320	1
COVER COMPLETE-CONVERTER PIPE,FRONT LWR	44651AJ330	1
GASKET-EXHAUST PIPE FRONT	44616AA290	2
GASKET-EXHAUST PIPE REAR	44022AA123	1
GASKET-EXHAUST JOINT	44616AA330	1

NOTE: The parts listed above in gray are **one-time** use.

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

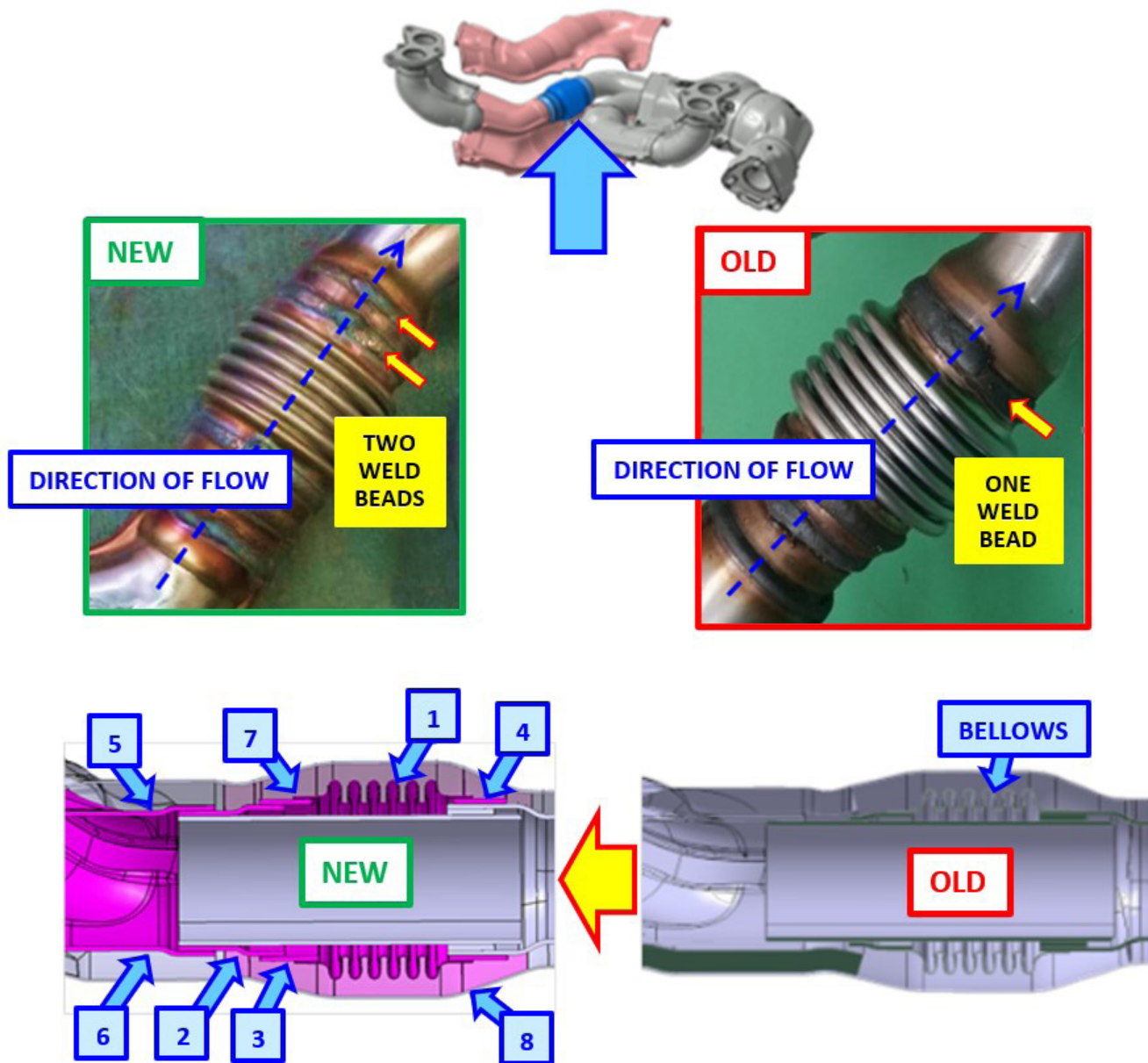
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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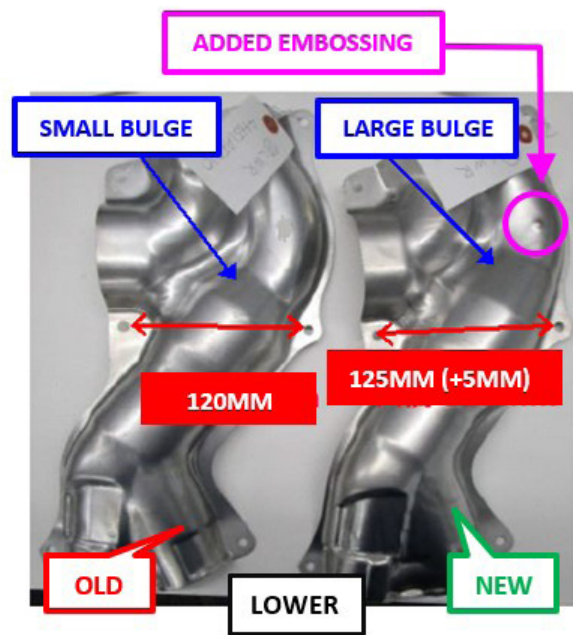
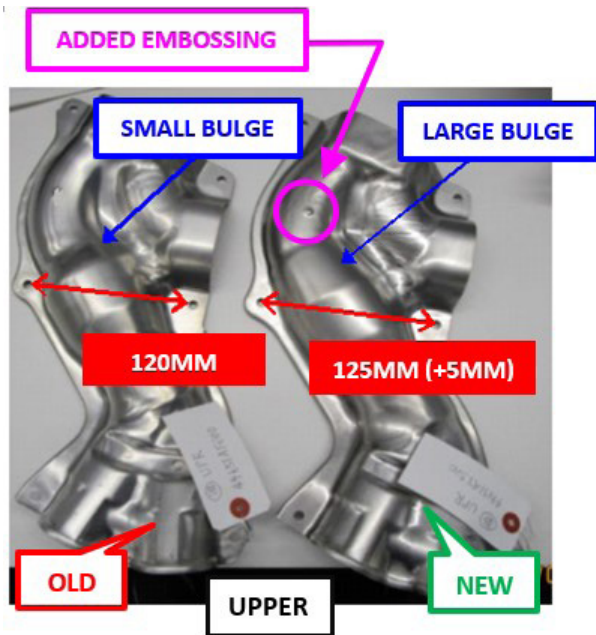
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Description of Changes:



Part Description	Number	Areas of Change	Details
Front Exhaust Pipe (CONVERTER COMPLETE-FRONT)	1	Bellows	Material Change
	2	Holder	Re-Shaped
	3	Upstream Holder	Re-Sized
	4	Downstream Holder	Re-Sized
	5	Upper Elbow	Re-Shaped
	6	Lower Elbow	Re-Shaped
Upper Cover (COVER COMPLETE-CONVERTER PIPE FRONT)	7	Upper Cover	Re-Shaped (Described Next Page)
Lower Cover (COVER COMPLETE-CONVERTER PIPE FRONT)	8	Lower Cover	Re-Shaped (Described Next Page)

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacement of the front exhaust pipe & covers remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related **one-time** use parts needed for a complete and lasting repair.

Refer to the applicable Subaru Service Manual: Engine > EXHAUST > Front Exhaust Pipe

IMPORTANT NOTES:

- The NEW exhaust pipe **MUST** be replaced with BOTH covers **as a set**.
- The Service Manual uses a **black star (★)** in the component breakdown illustration to indicate **one-time** use parts.
- Refer to the applicable Service Manual and review: General Description > Repair Contents > Action required before & after Battery Disconnect. Additionally, record any stored seat position(s) before proceeding. Relearn any seat position memory after work is complete. If the power rear gate (PRG) height has been customized, that position must also be noted and relearned.
- Whenever reconnecting the ground cable terminal to the battery sensor, torque to 7.5Nm (5.5ft.-lbs. or 66inch.-lbs.) while supporting the sensor with the other hand as outlined in the applicable Service Manual under: STARTING/CHARGING SYSTEMS > Battery Sensor

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WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
EXHAUST PIPE FRONT/FR RT PIPE &/OR GASKET R&R	B229211	0.6	EAA-25
EXHAUST SYTEM NOISE/LEAK TEST	C229001	0.2	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.