

SSM 50431 - 2020-2021 Escape - IPC Odometer/Trip Computer Changing From Metric To Imperial And/Or Power liftgate Enable/Disable Menu In The Center Stack Display Greyed Out

Some 2020 Escape vehicles may encounter the instrument panel cluster (IPC) odometer/trip computer changing from metric to imperial and/or the power liftgate enable/disable menu in the center stack display greyed out. This may be due to the software in the IPC. To correct the condition, reprogram the IPC to the latest software level using the appropriate Ford diagnostic scan tool. For claiming, use causal part 10849 and applicable labor operations in Section 10 of the ServiceLabor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2020 - 2021 CAR: TC CX482N ESCAPE

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