

SSM 50395 - 2016 Explorer - Erratic Operation Of The Heating, Ventilation and Air Conditioning (HVAC) System During Remote Start

Some 2016 Explorer vehicles equipped with factory remote start (on the key fob) may exhibit erratic operation of the climate control seats and/or heated steering wheel during a remote start event. Examples of this may include: cooled seats when the last setting commanded heated seats, inoperative/deactivated heated steering wheel, etc. This may be due to a software concern within the HVAC control module. To correct this condition, update the HVAC control module to the latest software level using the latest version of the IDS service scan tool. For claiming use causal part number 19980 and refer to applicable labor times found in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES
2016 TRUCK: UB U502N EXPLORER