



# Technical Service Bulletin

## 69 Seat belts twitch

**69 22 78 2056007/2 January 31, 2022. Supersedes Technical Service Bulletin Group 69 number 19-42 dated September 12, 2019 for reasons listed below.**

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, and Q8	2019 - 2020	All	Not Applicable
S6, A6 allroad, S7, SQ8, and RS Q8	2020	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Corrected an Elsa display issue)
1	09/12/2019	Initial publication

### Customer states:

- Front and/or rear seat belts twitch several times even when the affected seat is not occupied. If the seat belt is fastened, the reversible seat belt will be tightened 3-4 times or more in a row. This could also happen while driving.
- There are no warnings or error messages displayed in the instrument cluster.

### Workshop findings:

- There are no DTCs logged in address word 0015 for this concern.

The function of the pyrotechnical belt tensioners is not affected, there is no safety-related concern.

## Technical Background

During vehicle production the front and/or rear seat belts were installed on the wrong side of the vehicle.



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## Production Solution

The vehicle assembly process has been optimized to eliminate the possibility of installing the seat belts on the wrong side of the vehicle.

## Service

1. Compare the seat belt part numbers located on the seat belt latch plates (Figure 1) with ETKA to determine if the seat belts are installed on the correct side of the vehicle.



*Figure 1. Sample part number of right rear Q8 seat belt shown.*



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2. If seat belt part numbers differ from ETKA, perform a diagnostic output test in ODIS Service. If during the diagnostic output test the wrong side seat belt is activated, the seat belts were swapped side to side during assembly.



*Figure 2. Example of left Q8 seat belt (-L- pos. -1-) for left hand drive (LHD) car (-L0L- pos. -2-).*

3. Remove and reinstall the affected seat belts on the correct side of the vehicle according to the Repair Manual.
4. After swapping the seat belts side to side, it is not necessary to adapt them.



Note:

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.

## Warranty

Claim Type:	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li></ul>
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	<ul style="list-style-type: none"><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
Service Number:	6911 and/or 6912		
Damage Code:	0010		
Labor Operations:	Q8		
	Remove and install 2 front three-point seat belts	6911 2000	See SRT
	Remove and install 2 rear three-point seat belts	6912 2050	See SRT
	Remove and install rear side trim, luggage compartment	7003 2000	See SRT
	A7		
	Remove and install 2 front three-point seat belts	6911 2000	See SRT
	Remove and install 2 rear three-point seat belts	6912 2050	See SRT
	Remove and install rear side trim, luggage compartment	7003 2000	See SRT
	A6		



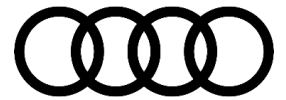
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	Remove and install 2 front three-point seat belts	6911 2000	See SRT
	Remove and install 2 rear three-point seat belts	6912 2060	See SRT
	Remove and install luggage compartment cover	7030 1900	See SRT
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2056007/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA



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## Additional Information

All parts and service references provided in this TSB (2056007) are subject to change and/or removal.

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