Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

i-ACTIVSENSE/ALH WARNING LIGHTS ON WITH DTC U3000:04 [FORWARD SENSING CAMERA (FSC)] STORED Bulletin No.: 15-003/22

Last Issued : 01/27/2022

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2019-2021 Mazda3 2020-2021 CX-30 2022 MX-30

DESCRIPTION

Some vehicle may experience the i-ACTIVSENSE/ALH warning lights on and a system error messages may be found in the center display as well.

- DTC U3000:04 (FSC) is stored in memory
- DTC U3000:04 (FSC) Forward sensing camera (FSC) internal malfunction

This may be caused by a hardware failure in an internal device of the FSC that results in the malfunction detection. To eliminate this concern, the production process of the FSC has been modified.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.

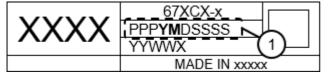
2. Replace the FSC with a modified one according to the instructions on MGSS.

- Mazda3 (FORWARD SENSING CAMERA (FSC) REMOVAL/INSTALLATION)
- CX-30 (FORWARD SENSING CAMERA (FSC) REMOVAL/INSTALLATION)
- MX-30 (FORWARD SENSING CAMERA (FSC) REMOVAL/INSTALLATION)

3. Verify the repair.

PARTS INFORMATION

[Mazda3 (Japan built) and MX-30] The part number has not been changed for the modification. If the serial number (1) on the label attached to the service part has a date of April 2021 or later, it is a modified part.

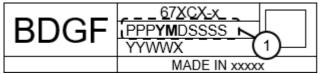


4th letter of the serial number (Y) L: 2021, M: 2022 5th letter of the serial number (M) 4: April, 5: May,...A: October,...

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[Mazda3 (Mexico built) and CX-30] The part number has not been changed for the modification. If the serial number (1) on the label attached to the service part has a date of February 2021 or later, it is a modified part.



4th letter of the serial number (Y)
L: 2021, M: 2022
5th letter of the serial number (M)
2: February, 3: March,... A: October,...

[All vehicles]

Use VIN to lookup correct part number in GEPC.

Parts Number	Description	Qty.	Notes
BDGF-67-XCXN	Camera, Forward Sensing	1	Mazda3 (Mexico built) and CX-30
DFR5-67-XCXJ	Camera, Forward Sensing	1	Mazda3 (Japan built)
BEST-67-XCXC	Camera, Forward Sensing	1	MX-30

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A		
Symptom Code	62		
Damage Code	9W		
Part Number Main Cause	****-67-XCX*		
Quantity	1		
Operation Number / Labor Hours:	XXT88ARX / 0.4 Hrs. (Mazda3) XXT88XRX / 0.5 Hrs. (CX-30 and MX-30)		

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