



Subject: DO NOT UPDATE BCM WITH MDARS ON 2019-2020 MAZDA3 AND 2020 CX-30	Service Alert No.: SA-003/22
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BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2019-2020 Mazda3

2020 CX-30

DESCRIPTION

Some vehicles may store DTC U0300:57 (Body control module (BCM) internal malfunction) after a BCM replacement or MDARS BCM software update (**NOT with BCM update for SSPC5 or 4621B using MDRT**) and the DTC cannot be erased. This is caused by a BCM-VCM software error. Mazda is aware of the issue and is working on a resolution. If there is an issue with this concern, Mazda recommends putting customer in a loaner vehicle at this time.

- **DO NOT perform BCM software update with MDARS until further notice, including CSP06 and CSP07.**
- **This SA will be updated with the newest repair information as it becomes available.**

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