

# TECHNICAL SERVICE BULLETIN 10R140 Automatic Transmission - Harsh/Delayed Engagement And/Or Harsh/Delayed Shift

22-2015

26 January

#### Model:

| Ford              | Transmission/Transaxle: 10R140 |
|-------------------|--------------------------------|
| 2022 F-Super Duty |                                |

**Issue:** Some 2022 F-Super Duty vehicles equipped with a 10R140 automatic transmission may exhibit a harsh/delayed engagement and/or harsh/delayed shift. It is possible the vehicle may also have an illuminated malfunction indicator lamp (MIL) and diagnostic trouble codes (DTC) P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F7, P2700, P2701, P2702, P2703, P2704 and/or P2705 stored in the powertrain control module (PCM) or transmission control module (TCM). This may be due to sticking valves in the main control valve body. To correct the condition, follow the Service Procedure to submit a report a vehicle concern with the collected transmission early alert monitor keep-alive memory (TEAM KAM) data file, then perform the transmission accelerated main control break-in routine for the appropriate clutches and/or overhaul main control valve body.

**Action:** Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2022 F-Super Duty
- 10R140 automatic transmission
- At least one of the following conditions:
  - Harsh engagement
  - Delayed engagement
  - Harsh shift
  - Delayed shift

#### **Parts**

| Service Part<br>Number | Quantity     | Description  | Unit of<br>Issue | Piece<br>Quantity |
|------------------------|--------------|--|------------------|-------------------|
| W712658-S439           | 1            | LPC Retaining Bolt                                   | 4                | 1                 |
| LC3Z-7G007-A           | 6            | Shift Solenoid Retainers (Small)                     | 1                | 6                 |
| JM5Z-7G007-A           | 1            | Shift Solenoid Retainer (Large)                      |                  |                   |
| XT-12-QULV             | As<br>Needed | Motorcraft® MERCON® ULV Automatic Transmission Fluid |                  |                   |

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

Unit of Issue and Piece Quantity are 1 unless otherwise stated.

As Needed indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

#### **Parts**

### Parts To Inspect And Replace Only If Necessary

| •                   | •         |                                      |
|---------------------|-----------|--------------------------------------|
| Service Part Number | Quantity  | Description                          |
| LC3Z-7A008-E        | If Needed | MCA Separator Plate Kit (Fixed Yoke) |
| LC3Z-7A008-F        | If Needed | MCA Separator Plate Kit (Slip Yoke)  |
| LC3Z-7F396-C        | If Needed | Fluid Pan Gasket                     |

| LC3Z-7G186-A | If Needed | Fluid Filter               |
|--------------|-----------|----------------------------|
| LC3Z-7N265-A | If Needed | Main Control Manifold Seal |
| LC3Z-7N265-B | If Needed | Fluid Pump Gasket          |

If Needed indicates the part is not mandatory.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

#### **Labor Times**

| Description   | Operation<br>No. | Time        |
|---|------------------|-------------|
| 2022 F-Super Duty 10R140 Transmission: Submit A Report A Vehicle Concern, Perform Accelerated Main Control Break In Routine And Adaptive Learning Drive Cycle (No) Repair Complete (Do Not Use With Any Other Labor Operations)   | 222015A          | 2.4<br>Hrs. |
| 2022 F-Super Duty 10R140 Transmission: Submit A Report A Vehicle Concern, Perform Accelerated Main Control Break In Routine And Adaptive Learning Drive Cycle (Yes) Overhaul The Main Control Valve Body And Perform Adaptive Learning Drive Cycle (Do Not Use With Any Other Labor Operations) |                  | 6.4<br>Hrs. |

#### Repair/Claim Coding

| Causal Part:    | 7A100 |
|-----------------|-------|
| Condition Code: | 49    |

## **Service Procedure**

NOTE: Use the Integrated Diagnostic Software (IDS) scan tool to perform Steps 1 through 9. Ford Diagnosis and Repair System (FDRS) cannot be used to perform the data collection.

- 1. Connect the IDS scan tool to the vehicle. Do not start a session.
- 2. Navigate to the System Page by selecting the IDS Tab (blue ball-and-socket) at the top left of the screen.
- **3.** Navigate to the System Utilities page by selecting the Swiss Army Knife icon from the tabs at the bottom of the screen.
- 4. On the right half of the screen, under Miscellaneous, select Update / Special Function. Select the Tick.
- 5. In the data entry box that appears, type in the code of the day from the chart at the end of this article. Select the Tick
- **6.** On the next screen, select TEAM KAM Data Selection and follow the prompts. Make sure not to select clear the team data.

NOTE: When the data retrieval is complete, it saves a file directly to the C:\Users\Work Station\Documents. The filename is the VIN followed by TEAMKAMdata. Example: 1FxxxxxxxxxxxxxxxxxxTEAMKAMdata.txt.

7. Click the Report a Vehicle Concern link at the bottom of the Vehicle ID tab on the Professional Technician System (PTS) website.

NOTE: When completing the form make sure to include "TEAM KAM data file" in the Describe Repairs section of the form. After completing the report entry form and submitting the report, up to 5 attachments at one time can be added. Save the attachments to the computer being used.

- 9. Attach the renamed file to the report that was just submitted.
- 10. Connect the FDRS scan tool to the data link connector (DLC).
- 11. Are any transmission related DTCs present?
  - (1). Yes determine the appropriate clutch(s) to be cycled related to the DTCs present. Refer to Workshop Manual (WSM), Section 307-01.

- (2). No determine the appropriate clutch(s) to be cycled related to the symptoms present. Refer to WSM, Section 307-01.
- **12.** Record and clear all DTCs before performing the PCM/TCM Transmission Accelerated Main Control Break In routine.



# CAUTION: Failure to use a frame engaging lift could damage the vehicle.

- **13.** Prepare the vehicle for the PCM/TCM Transmission Accelerated Main Control Break In routine by positioning the vehicle on a frame-engaging lift with the wheels off the ground to prevent vehicle movement.
- **14.** Using the latest software level of the appropriate Ford diagnostic scan tool, perform the PCM/TCM Transmission Accelerated Main Control Break In routine 3 times on the appropriate clutch(s) determined to be cycled.
- 15. Perform the adaptive learning drive cycle. Refer to WSM, Section 307-01.

NOTE: Advise the customer this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.

- **16.** Does the vehicle still exhibit the condition after performing the PCM/TCM Transmission Accelerated Main Control Break In routine and adaptive learning drive cycle?
  - (1). Yes overhaul (clean and inspect) the main control valve body. Refer to WSM, Section 307-01.
  - (2). No repair is complete.
- 17. Perform the adaptive learning drive cycle. Refer to WSM, Section 307-01.

## Code Of The Day

Use the chart below to determine the IDS code of the day.

| Date        | Code  |
|-------------|-------|
| January 26  | 17726 |
| January 27  | 13027 |
| January 28  | 18528 |
| January 29  | 14229 |
| January 30  | 10130 |
| January 31  | 16231 |
| February 1  | 10502 |
| February 2  | 10804 |
| February 3  | 11306 |
| February 4  | 12008 |
| February 5  | 12910 |
| February 6  | 14012 |
| February 7  | 15314 |
| February 8  | 16816 |
| February 9  | 18518 |
| February 10 | 10420 |
| February 11 | 12522 |
| February 12 | 14824 |
| February 13 | 17326 |
| February 14 | 10028 |
| February 15 | 12930 |
|             |       |

| /22, 9:41 AM |       |  |
|--------------|-------|--|
| Date         | Code  |  |
| February 16  | 16032 |  |
| February 17  | 19334 |  |
| February 18  | 12836 |  |
| February 19  | 16538 |  |
| February 20  | 10440 |  |
| February 21  | 14542 |  |
| February 22  | 18844 |  |
| February 23  | 13346 |  |
| February 24  | 18048 |  |
| February 25  | 12950 |  |
| February 26  | 18052 |  |
| February 27  | 13354 |  |
| February 28  | 18856 |  |
| March 1      | 11003 |  |
| March 2      | 11306 |  |
| March 3      | 11809 |  |
| March 4      | 12512 |  |
| March 5      | 13415 |  |
| March 6      | 14518 |  |
| March 7      | 15821 |  |
| March 8      | 17324 |  |
| March 9      | 19027 |  |
| March 10     | 10930 |  |
| March 11     | 13033 |  |
| March 12     | 15336 |  |
| March 13     | 17839 |  |
| March 14     | 10542 |  |
| March 15     | 13445 |  |
| March 16     | 16548 |  |
| March 17     | 19851 |  |
| March 18     | 13354 |  |
| March 19     | 17057 |  |
| March 20     | 10960 |  |
| March 21     | 15063 |  |
| March 22     | 19366 |  |
| March 23     | 13869 |  |
| March 24     | 18572 |  |
| March 25     | 13475 |  |
| March 26     | 18578 |  |
| March 27     | 13881 |  |
| March 28     | 19384 |  |
|              |       |  |

| March 29       15087         March 30       10990         March 31       17093         April 1       11704         April 2       12008         April 3       12512         April 4       13216         April 5       14120         April 6       15224         April 7       16528         April 8       18032         April 9       19736         April 10       11640         April 11       13744         April 12       16048         April 13       18552         April 14       11256         April 15       14160         April 16       17264         April 17       10568         April 18       14072         April 20       11680         April 21       15784         April 22       10088         April 23       14592         April 24       19296         April 25       14200         April 26       19304         April 27       14608         April 28       10112         April 29       15816         April 29       15816     < | Date Code |       |  |
|--|-----------|-------|--|
| March 30       10990         March 31       17093         April 1       11704         April 2       12008         April 3       12512         April 4       13216         April 5       14120         April 6       15224         April 7       16528         April 8       18032         April 9       19736         April 10       11640         April 11       13744         April 12       16048         April 13       18552         April 14       11256         April 15       14160         April 16       17264         April 17       10568         April 18       14072         April 20       11680         April 21       15784         April 22       10088         April 23       14592         April 24       19296         April 25       14200         April 26       19304         April 27       14608         April 28       10112         April 29       15816         April 29       15816         April 29       15816     < |           |       |  |
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| April 18       14072         April 19       17776         April 20       11680         April 21       15784         April 22       10088         April 23       14592         April 24       19296         April 25       14200         April 26       19304         April 27       14608         April 28       10112         April 29       15816         April 30       11720         May 1       12605         May 2       12910         May 3       13415         May 4       14120         May 5       15025         May 6       16130         May 7       17435   | April 16  | 17264 |  |
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| April 25       14200         April 26       19304         April 27       14608         April 28       10112         April 29       15816         April 30       11720         May 1       12605         May 2       12910         May 3       13415         May 4       14120         May 5       15025         May 6       16130         May 7       17435  | April 23  | 14592 |  |
| April 26       19304         April 27       14608         April 28       10112         April 29       15816         April 30       11720         May 1       12605         May 2       12910         May 3       13415         May 4       14120         May 5       15025         May 6       16130         May 7       17435   | April 24  | 19296 |  |
| April 27 14608 April 28 10112 April 29 15816 April 30 11720 May 1 12605 May 2 12910 May 3 13415 May 4 14120 May 5 15025 May 6 16130 May 7 17435  | April 25  | 14200 |  |
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| May 112605May 212910May 313415May 414120May 515025May 616130May 717435   | April 29  | 15816 |  |
| May 2 12910 May 3 13415 May 4 14120 May 5 15025 May 6 16130 May 7 17435  | April 30  | 11720 |  |
| May 3 13415<br>May 4 14120<br>May 5 15025<br>May 6 16130<br>May 7 17435  | May 1     | 12605 |  |
| May 4 14120<br>May 5 15025<br>May 6 16130<br>May 7 17435   | May 2     | 12910 |  |
| May 5 15025<br>May 6 16130<br>May 7 17435  | May 3     | 13415 |  |
| May 6 16130<br>May 7 17435   | May 4     | 14120 |  |
| May 7 17435  | May 5     | 15025 |  |
|  |           | 16130 |  |
| May 8 18940  | May 7     | 17435 |  |
|  | May 8     | 18940 |  |

| /22, 9:41 AM  Date Code |       |  |
|-------------------------|-------|--|
|                         |       |  |
| May 9                   | 10645 |  |
| May 10                  | 12550 |  |
| May 11                  | 14655 |  |
| May 12                  | 16960 |  |
| May 13                  | 19465 |  |
| May 14                  | 12170 |  |
| May 15                  | 15075 |  |
| May 16                  | 18180 |  |
| May 17                  | 11485 |  |
| May 18                  | 14990 |  |
| May 19                  | 18695 |  |
| May 20                  | 12600 |  |
| May 21                  | 16705 |  |
| May 22                  | 11010 |  |
| May 23                  | 15515 |  |
| May 24                  | 10220 |  |
| May 25                  | 15125 |  |
| May 26                  | 10230 |  |
| May 27                  | 15535 |  |
| May 28                  | 11040 |  |
| May 29                  | 16745 |  |
| May 30                  | 12650 |  |
| May 31                  | 18755 |  |
| June 1                  | 13706 |  |
| June 2                  | 14012 |  |
| June 3                  | 14518 |  |
| June 4                  | 15224 |  |
| June 5                  | 16130 |  |
| June 6                  | 17236 |  |
| June 7                  | 18542 |  |
| June 8                  | 10048 |  |
| June 9                  | 11754 |  |
| June 10                 | 13660 |  |
| June 11                 | 15766 |  |
| June 12                 | 18072 |  |
| June 13                 | 10578 |  |
| June 14                 | 13284 |  |
| June 15                 | 16190 |  |
| June 16                 | 19296 |  |
| June 17                 | 12602 |  |
| June 18                 | 16108 |  |
| 54110 10                | 10100 |  |

| Date Code |       |  |
|-----------|-------|--|
| June 19   | 19814 |  |
| June 20   | 13720 |  |
| June 21   | 17826 |  |
| June 22   | 12132 |  |
| June 23   | 16638 |  |
| June 24   | 11344 |  |
| June 25   | 16250 |  |
| June 26   | 11356 |  |
| June 27   | 16662 |  |
| June 28   | 12168 |  |
| June 29   | 17874 |  |
| June 30   | 13780 |  |
| July 1    | 15007 |  |
| July 2    | 15314 |  |
| July 3    | 15821 |  |
| July 4    | 16528 |  |
| July 5    | 17435 |  |
| July 6    | 18542 |  |
| July 7    | 19849 |  |
| July 8    | 11356 |  |
| July 9    | 13063 |  |
| July 10   | 14970 |  |
| July 11   | 17077 |  |
| July 12   | 19384 |  |
| July 13   | 11891 |  |
| July 14   | 14598 |  |
| July 15   | 17505 |  |
| July 16   | 10612 |  |
| July 17   | 13919 |  |
| July 18   | 17426 |  |
| July 19   | 11133 |  |
| July 20   | 15040 |  |
| July 21   | 19147 |  |
| July 22   | 13454 |  |
| July 23   | 17961 |  |
| July 24   | 12668 |  |
| July 25   | 17575 |  |
| July 26   | 12682 |  |
| July 27   | 17989 |  |
| July 28   | 13496 |  |
| July 29   | 19203 |  |
|           |       |  |

| Date    | Code  |
|---------|-------|
| July 30 | 15110 |
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