



Warranty Information

Policies and Procedures Bulletin

Number: VWP-21-06

Subject: Activated Carbon Filter (ACF) Pipe Limited Warranty Extension

Date: Jan. 18, 2022

Questions - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Activated Carbon Filter (ACF) Pipe Limited Warranty Extension

Volkswagen has extended the Warranty coverage for the ACF Pipe to 15 years or 150,000 miles, whichever occurs first, from the vehicle's original in-service date, for certain 2019 Model Year Volkswagen Jetta vehicles.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

What is Covered

During the time/mileage period specified above, an authorized Volkswagen dealer will replace ACF Pipe at no cost to the owner under the following circumstance:

- ▶ If diagnosis confirms that the ACF Pipe connected to the N80 valve has cracked as a result of a warranty defect.

The Malfunction Indicator Light (MIL) on the instrument cluster may illuminate and possible fault codes may be caused by this condition.

If diagnosis reveals that the vehicle has an unrelated issue(s) or the defect is with the ACF Pipe connected to the fuel tank, diagnosis and any necessary repairs to correct such issue(s) will not be covered under this warranty extension.

Transferability

This warranty extension is fully transferable to subsequent owners.

Additional information

This warranty extension does not cover damage or malfunctions caused by outside influence, such as an accident, or vehicle misuse or neglect, nor does it cover repairs that are necessary for proper diagnosis of these conditions or that are required to bring the vehicle up to factory specifications.

Vehicle Eligibility

To determine if a vehicle is eligible for the ACF Pipe Limited Warranty Extension, the "Warranty" section of the "Vehicle Data" screen will also show Warranty Key "USO Activated Carbon Filter (ACF) Pipe Warr Ext" indicating this vehicle is eligible for this Warranty Extension.



Warranty Information

SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Activated Carbon Filter (ACF) Pipe Limited Warranty Extension.

SAGA Claiming Procedures	
Claim Type	110
Service Number	2024
Damage Code	0010
Vendor Code	Identified on the Part

Document Revision Table	
Publish Date	Reason For Update
12/08/2021	Original Publication
1/18/2022	Updated Warranty Key Section