



Condition

ATTENTION:

THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.

TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
ID.4	2021-2022	All	All	All	All

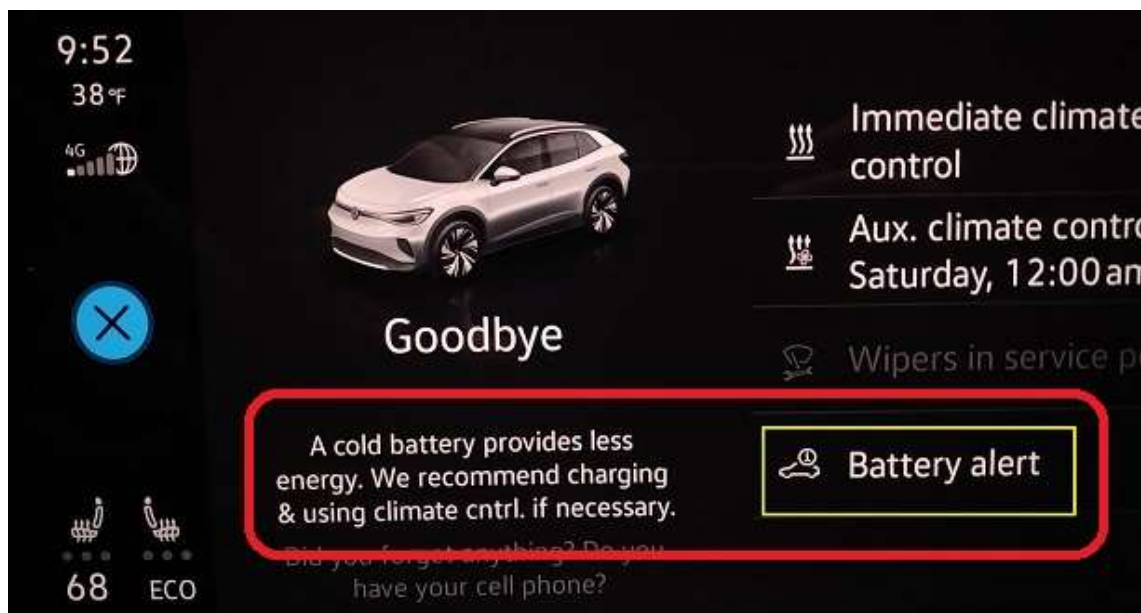
Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2065883/1	1/21/2022	93-22-01TT	Original publication.

Technical Background

Examples of cold high voltage battery conditions displayed to the customer via Infotainment screen. Cold high voltage battery conditions could affect travel range for vehicle.

Service

For information purpose, vehicle messages will inform the customer that cold high voltage battery conditions will provide less energy, which could have an effect on travel range for vehicle.





9:52
38°F
4G

Goodbye

A cold battery provides less energy. We recommend charging & using climate cntrl. if necessary.

Did you forget anything? Do you have your cell phone?

68 ECO

The high-voltage battery in your vehicle is equipped with lithium-ion cells. This type of battery functions best in a temperature range of 10°C to 40°C (50°F – 110°F). The high-voltage battery is actively cooled or heated only when it is necessary while driving or charging to keep it in this temperature range.

9:53
38°F
4G

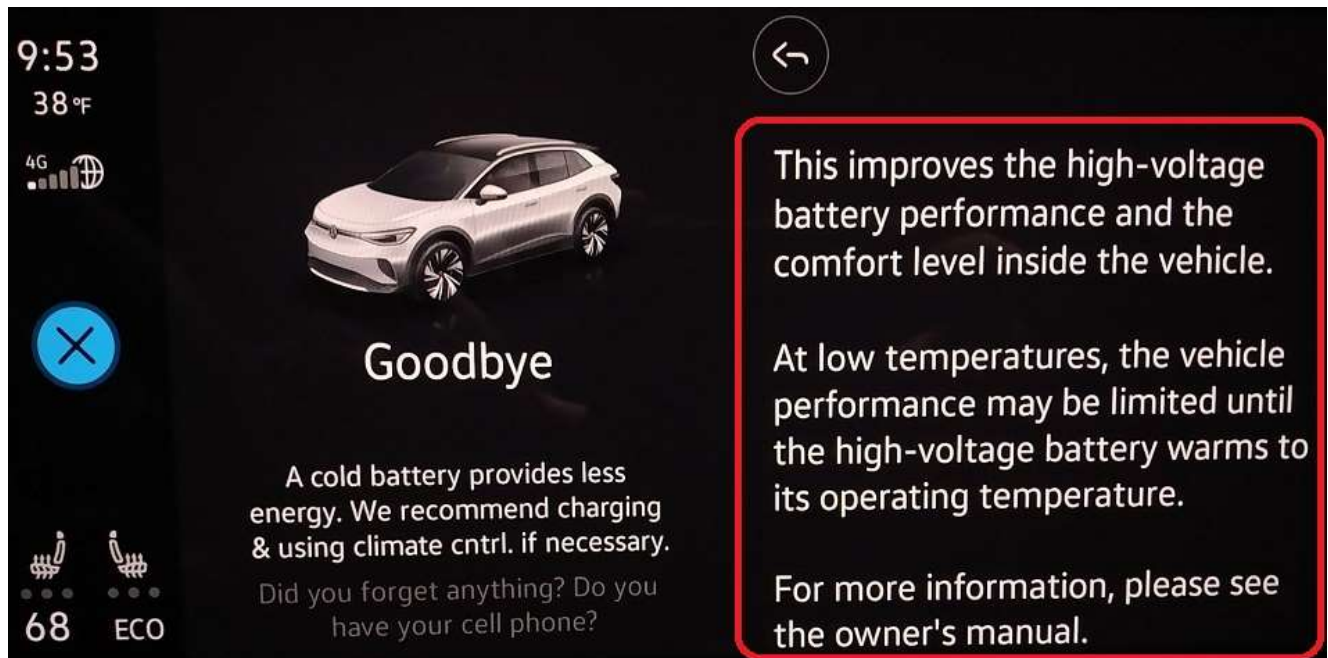
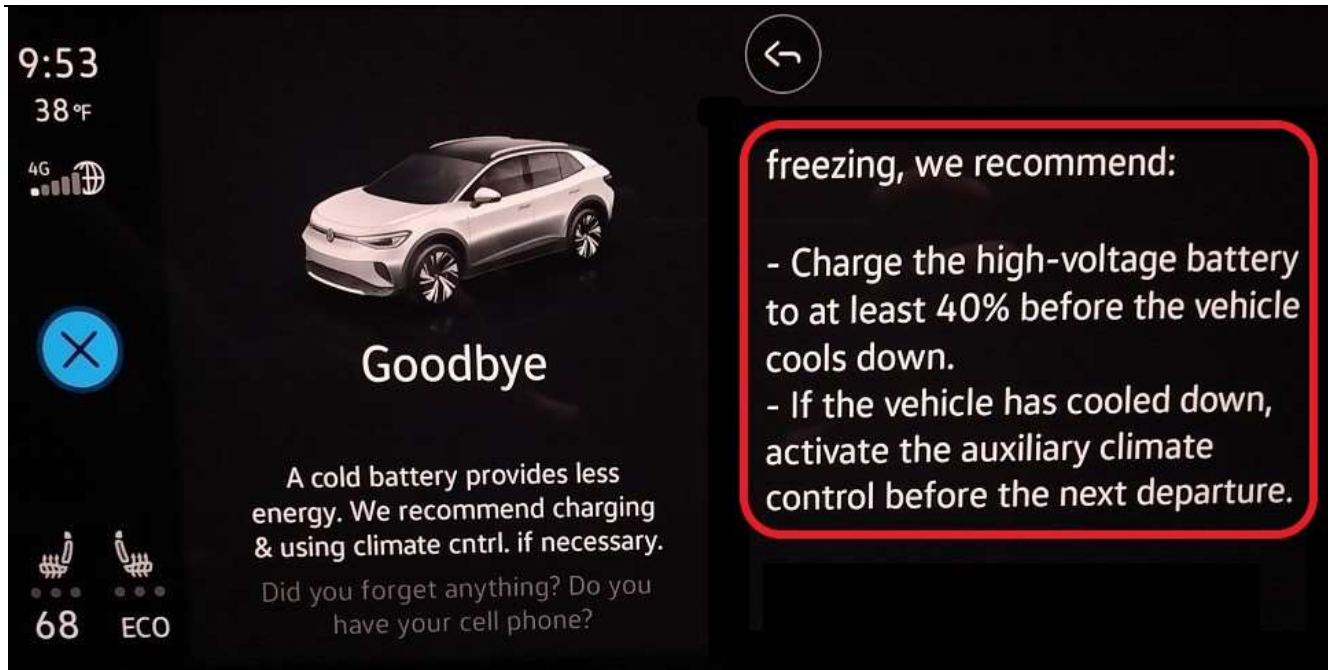
Goodbye

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68 ECO

In cold environments, the high-voltage battery can cool down when the vehicle is parked. The further the temperature lowers, the more energy the high-voltage battery may lose. This is especially true when the battery charge level is low, and at extremely low temperatures, you may be unable to drive your vehicle. If you turn off your vehicle when it is below



Additional Information

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