



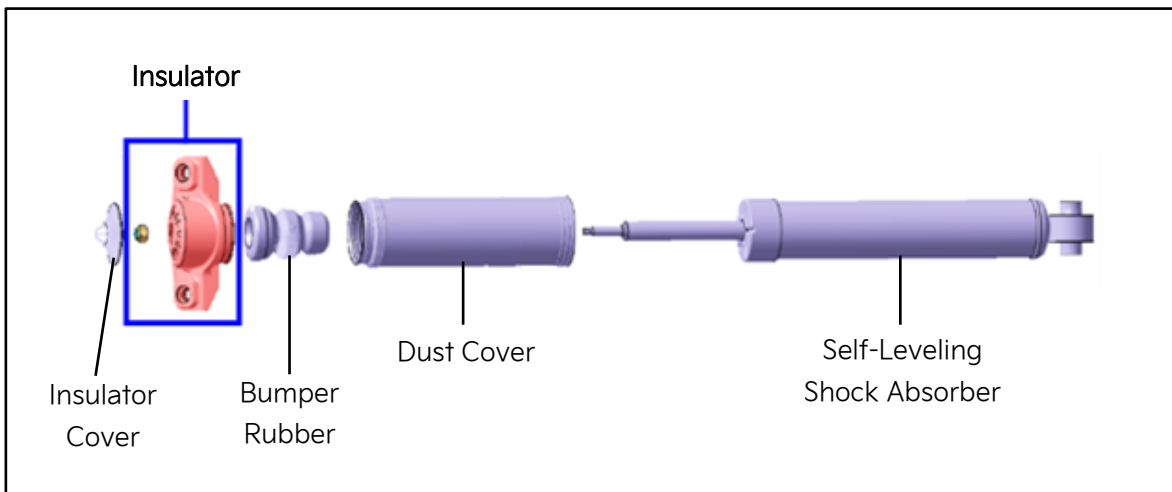
GROUP	MODEL
CHA	2020-2021MY Telluride (ON)
NUMBER	DATE
113	January 2022

TECHNICAL SERVICE BULLETIN

SUBJECT:

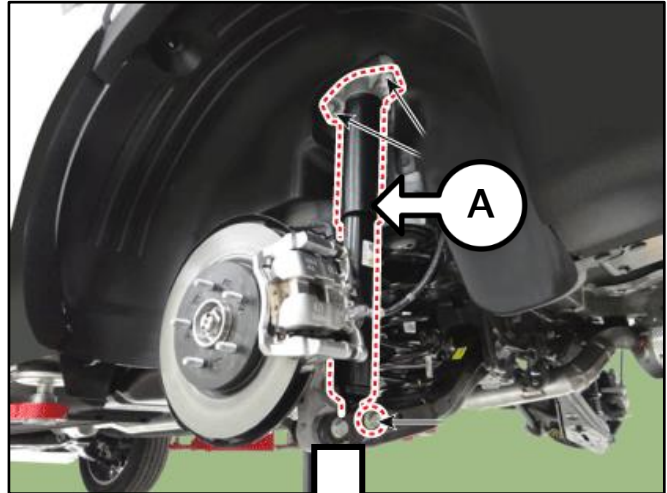
REAR SHOCK ABSORBER ASSEMBLY NOISE

This bulletin provides information to replace the rear self-leveling shock insulator and locking nut on some 2020-2021MY Telluride (ON) vehicles produced from January 1, 2019 through December 1, 2020 which may exhibit noise from the rear of the vehicle while driving over bumps or on a bumpy road. Replacing the insulator instead of the complete rear shock assembly is recommended to help raise customer satisfaction with the reduced customer repair expense. Follow the procedure outlined in this publication to replace the rear shock insulator using the new insulator assembly kit.

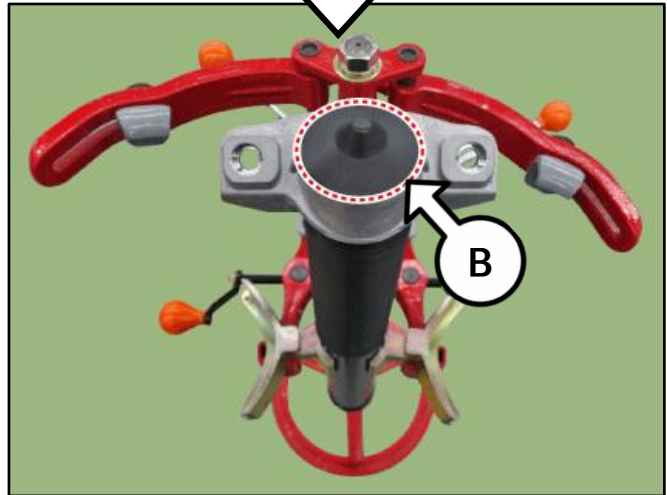


Replacement Procedure:

1. Replace the two (2) left and right side, rear shock (A) insulators (B) by referring to the "Suspension System → Rear Suspension System → Rear Shock Absorber → Repair procedures → Disassembly and Reassembly" chapter in the applicable Shop Manual on KGIS.

**NOTICE**

Be sure to use the new self-locking nut from the Insulator Kit (one for each side).



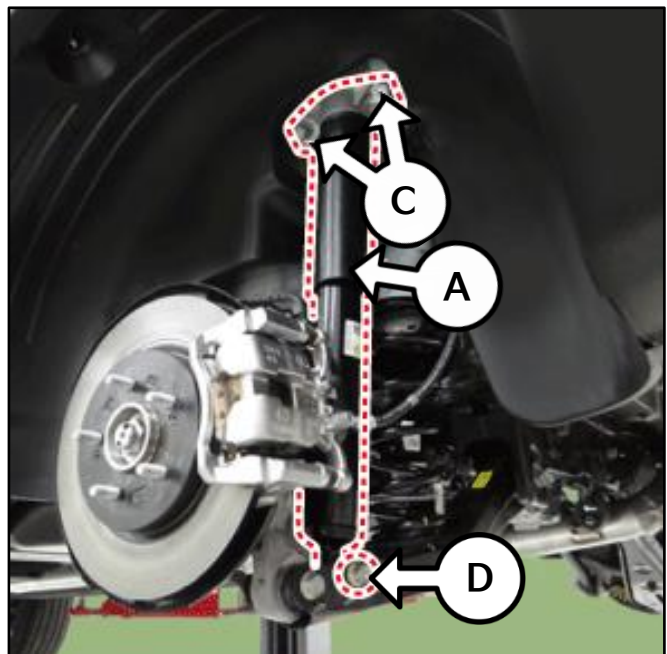
3. Reinstall the reassembled rear shock absorber (A) with the new insulator.



Tightening torque for Bolts (C):
72.3 - 86.8 lb.ft (98.1 - 117.7 N.m,
10.0 - 12.0 kgf.m)

Tightening torque for Bolt/Nut (D):
101.3 - 115.7 lb.ft (137.3 - 156.9 N.m,
14.0 - 16.0 kgf.m)

4. Verify normal operation.



SUBJECT:

REAR SHOCK ABSORBER ASSEMBLY NOISE**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Telluride (ON)	January 1, 2019 to December 1, 2020

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
Insulator & Locking Nut Assy Kit*	55310 S1150FFF	<p>55310-S1150FFF</p>	2

55310 S1150 (insulator) and 13262 10007K (nut)

*Each kit includes one (1) insulator and one (1) self-locking nuts.

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	Refer to EPC**	0	Rear Shock Insulator Replacement (Both sides)	55310F01	0.9 M/H	55310 S1150FFF	2

**Refer to EPC for the applicable part number according to the vehicle's VIN.