



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Passenger Rear Door Ajar Warning Lamp Display Illuminated On Cluster

Customer Complaint/Technician Observation: Owner complains of a cluster warning lamp on showing the passenger rear door is ajar; door is closed. Technician can see the warning lamp is illuminated, door is closed and there are no DTC's

Repair Procedure: Inspect the harness routing below the front passenger seat as shown below. Review the harness for any potential chaffing of the passenger rear door ajar circuit G74. Repair the circuit and isolate the harness as needed to complete Fig 1, 2.



Fig 1, Rear Passenger Door Ajar Warning

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Location just in front of B-pillar near front door sill at area where the B-Pillar HVAC Duct Clips Over



Fig 2

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