STAR ONLINE PUBLICATION

Case Number: **S2008000155 – REV. A**

Release Date: July 2021

Symptom/Vehicle Issue: Check Software Level On R1 Harman Radio

Discussion: To check the radio software level on the R1 radio, Select the Vehicle icon from lower menu bar. Then select Settings, scroll down left menu bar to System Information. Then select Version Information.

Fig. 1 System Information

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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Hardware part number	
Software version number	FCA-MY21.R9.14
Diag version	19.28.03
IOC version number	19.27.0
Serial number	S0J58X049f0b40
Primary tuner firmware version	SYSTEM.7.5.3 - SC.00 00 40 00 01 2A 02 00 CB 1D 07 01 AB B4 25 49 02 D6 A0 AE 29 03 54 DB E9 E6 04 80 08 E9 E6 05 92 37 E9 E6 06 7B E4 DA 86 07 D0 E0 49 B0 - AR.4.15.15.0
Secondary tuner firmware version	
ABL (Flash Loader version)	rel_1820-android-hf9_kernelflinger-05_09-userdebug
SDAR hardware version	11.46.1

Fig. 2 Version Information

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