



STAR ONLINE PUBLICATION



Case Number: S2102000003

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Symptom/Vehicle Issue: ASCM DTC U0300 Internal Control Module Incompatibility

Customer Complaint/Technician Observation: Service Air Suspension message displayed on the Information Center.

Discussion: If U0300 is active in the ASCM – perform the below

1. Using WiTECH, Look for service flash. Is service flash available?
Yes- perform flash and go to step 3.
No- Go to step 2
2. Replace ASCM with most current part shown in Star Parts Catalog. Then proceed to step 3
3. Perform Proxi Alignment Under Guided Diagnostics tab in WiTECH
4. Verify U0300 is now stored or cleared.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found