



## STAR ONLINE PUBLICATION



**Case Number: S2118000010**

**Release Date:** July 2021

**Symptom/Vehicle Issue:** Customer complaint may include engine stalled/Mil lamp on. Upon further investigation, if DTC P032F is stored in the PCM, a stall has occurred. If P032F DTC is not present but the customer complained of a "Shift to Park" message in the EVIC, an issue may exist even if the engine did not stall.

**Discussion:** If customer complained of a stall and the vehicle was able to restart, or complained of a message of "Shift to Park" in the EVIC, perform the following:

- Collect VSR
- Clear code(s) if present
- Run Transmission Quick Learn routine in WiTECH
- Confirm Transmission Quick Learn completed successfully by reviewing clutch adapts (all should be "1")

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**