

Case Number: S210900008

Release Date: July 2021

Symptom/Vehicle Issue: Oil Level Check Procedure

Discussion:

Please perform the steps below when checking engine oil level:

- Warm up engine to 195 F
- Shut down engine, wait five minutes, promptly measure engine oil level
- If the level is between the mid-point of crosshatch area and 7 mm above the "full" line, it is ok
- If the level is between the "min" line and mid-point of the crosshatch area, add a 1/2 quart of oil

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.