



STAR ONLINE PUBLICATION



Case Number: S2108000169

Release Date: July 2021

Symptom/Vehicle Issue: Radio Display Abnormality

Technician Observation: Customer might report black screen, flickering, or other display abnormalities

Discussion: The vehicles with UAV/UCV or UAX/UCX radio have a separate display screen. The video generated by a radio shows on the Display Screen Center Stack. Abnormal display may not be a radio issue

1. Please verify cable connections between radio and display, check LVDS cable and connector conditions.
2. Always check the LVDS video cable and display screen before replacing a radio head unit.

Do not replace the radio head unit before checking for a screen concern if equipped with separate display screen, sales code RFV - Disassociated Touchscreen Display.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

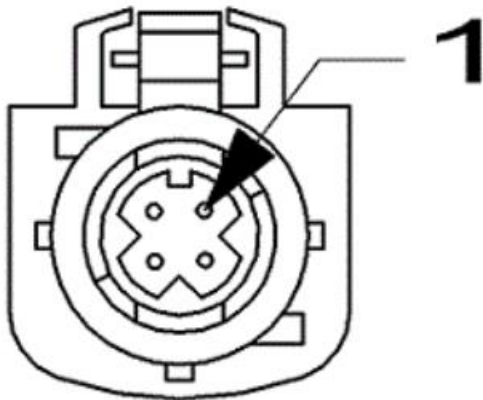
Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



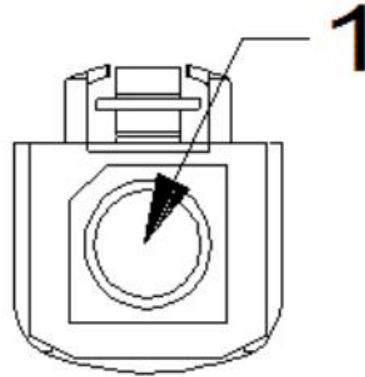
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Mating Side:



Wire Insertion Side:



LVDS cable connectors

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