



## STAR ONLINE PUBLICATION



**Case Number:** S2108000168

**Release Date:** July 2021

**Symptom/Vehicle Issue:** Low Oil Pressure Message On IPC With Engine Off

**Discussion:** The customer may report the IPC shows a message that there is low engine oil pressure after about 15-30 seconds when the vehicle is not in motion, sitting still, the ignition in RUN, and the Engine OFF (KOEO).

This is a normal operating characteristic and is not a failure of the IPC. Please do not attempt repairs, do not replace the IPC.

**Diagnosis:** Verify customer concern by placing the ignition to RUN, Key On Engine Off (KOEO). Wait around 15-30 seconds and watch for the IPC message.

**Repair:** No Repair are needed. No parts should be replaced. This is normal operation.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**