



## STAR ONLINE PUBLICATION



**Case Number:** S2109000005

**Release Date:** July 2021

**Symptom/Vehicle Issue:** Issue is engine cover not installed from the factory.

**Discussion:** Limited and Laredo trim lines are NOT equipped from the factory with an engine cover. Overland, Summit, Trailhawk ARE equipped from the factory with an engine cover.

Engine cover installation is not reimbursable on a shortage and error claim on Limited and Laredo trim levels.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**