



STAR ONLINE PUBLICATION



Case Number: S2123000051

Release Date: July 2021

Symptom/Vehicle Issue: Front Camera Washer Pump Not Spraying Washer Fluid

Discussion: Verify fluid level in the washer reservoir. If low, add washer fluid and check front camera washer operation again. If the front camera washer now works, and it was found the reservoir low with no indication of low fluid on the instrument panel engineering is aware of the complaint and investigating. At this time replacing washer components (reservoir, fluid level sensor and pump) will not correct the condition. A service publication update will be published when a solution is available.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found