



STAR ONLINE PUBLICATION



Case Number: S2123000040

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Symptom/Vehicle Issue: Wind Or Whistle Noise From Windshield

Customer Complaint/Technician Observation: During the cross-wind vehicle loud wind noise at front A-PILLARS at highway or freeway speeds.

Discussion: Apply masking tape to where the windshield meets the pillar on the side of the vehicle that is making a wind noise. Test drive the vehicle in the same conditions where the noise was verified. If the noise is eliminated, inspect the urethane bead on the side of the windshield. If no voids are obvious you can use shop air with a blow gun to further isolate the cause. Remove the a-pillar interior trim. Apply soapy water to the outside of the windshield at the a-pillar. Direct compressed air at the interior side of the a-pillar while watching for bubbles to form on the outside (use a helper if needed). Test the entire pillar top to bottom. Once the area(s) of leak are identified carefully inject clear seam sealer such as Kent Products p10200 Hitech clear to seal the void(s). Use enough to seal remove the excess. If a large area of leak is found the windshield should be removed and resealed with new urethane.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found