



STAR ONLINE PUBLICATION



Case Number: S2123000034

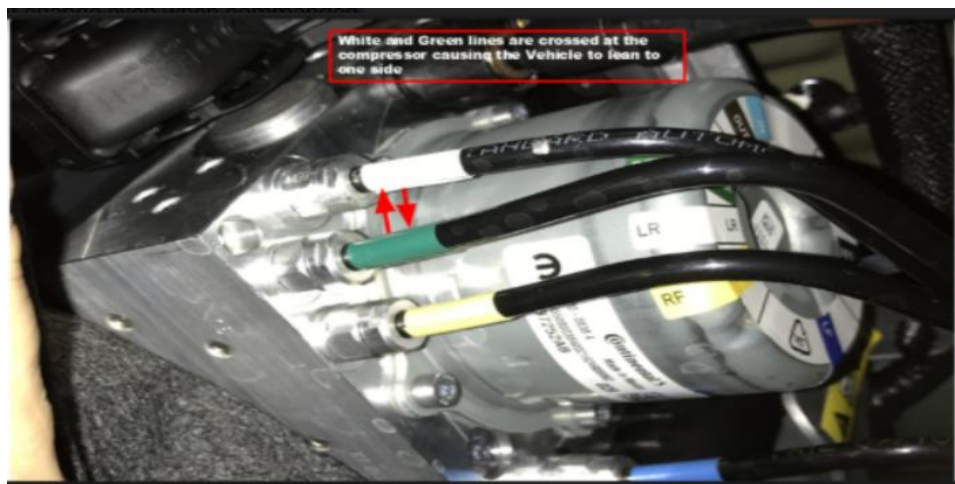
Release Date: May 2021

Symptom/Vehicle Issue: C15A1-00 Unable To Obtain Desired Ride Height Service Air Suspension Message On Cluster

Customer Complaint/Technician Observation: Rear of the Truck leans to one side and or rear ride height does not change even when commanded.

Discussion: The airlines and compressor are color coded to identify which airline goes to what port of the compressor. Verify proper line routing as part of diagnosis.

Not ok-



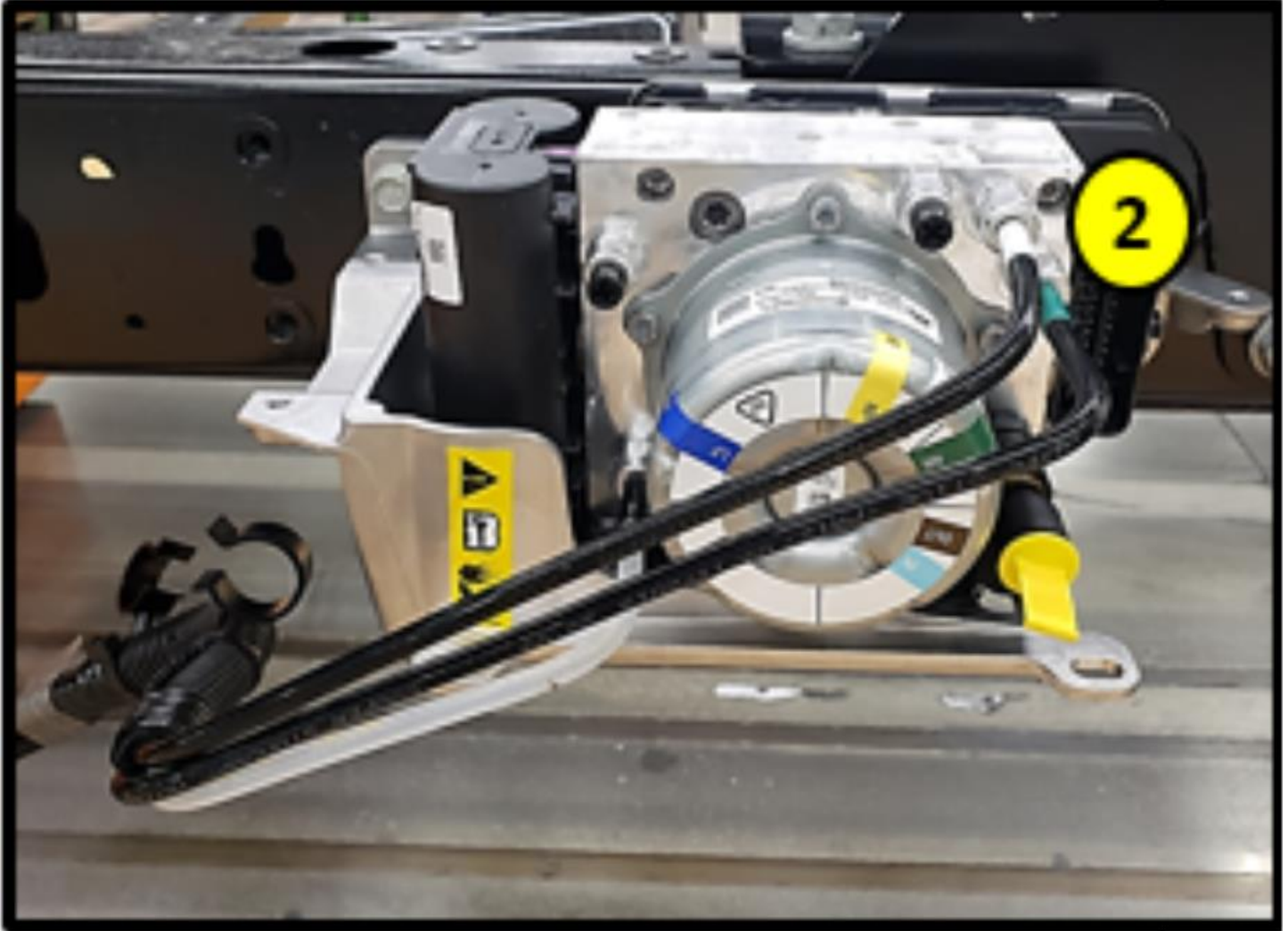
White and green are incorrect

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Proper color coding of lines to their ports.

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