



## STAR ONLINE PUBLICATION

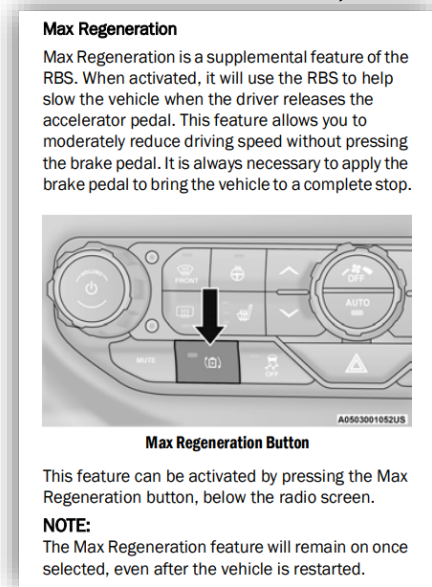


**Case Number:** S2108000116

**Release Date:** May 2021

**Symptom/Vehicle Issue:** Max Regeneration Does Not Remain On After Vehicle Is Restarted

**Discussion:** The Hybrid Supplemental manual states the following: *"The Max Regeneration feature will remain on once selected, even after the vehicle is restarted."*



**Repair:** A Software concern is causing the Max Regeneration feature not to remain on after restarting the vehicle. Part replacement WILL NOT correct this concern. A TSB software package which will update multiple modules has an estimated release date within the 3<sup>rd</sup> quarter of 2021. This SOL will be deleted once a resolution is released to the field.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**