



STAR ONLINE PUBLICATION



Case Number: S2118000008

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Customer Complaint/ Technician Observation: Hard To Fill Fuel Tank. Gas Pump Shuts Off During Filling

Repair Procedure: Confirm vehicle exhibits hard to fill condition at the Gas Station. If the vehicle continues to exhibit hard to fill condition, place the vehicle in a hoist and inspect the Fresh Air Hose routing. Figure 1 shows the Fresh Air Hose kinked and trapped between the Fuel Filler Hose and the Frame.



Fresh Air Hose from the EVAP Filter to the ESIM/Vapor Canister is kinked.

Figure 1 – Fresh Air Hose kinked.

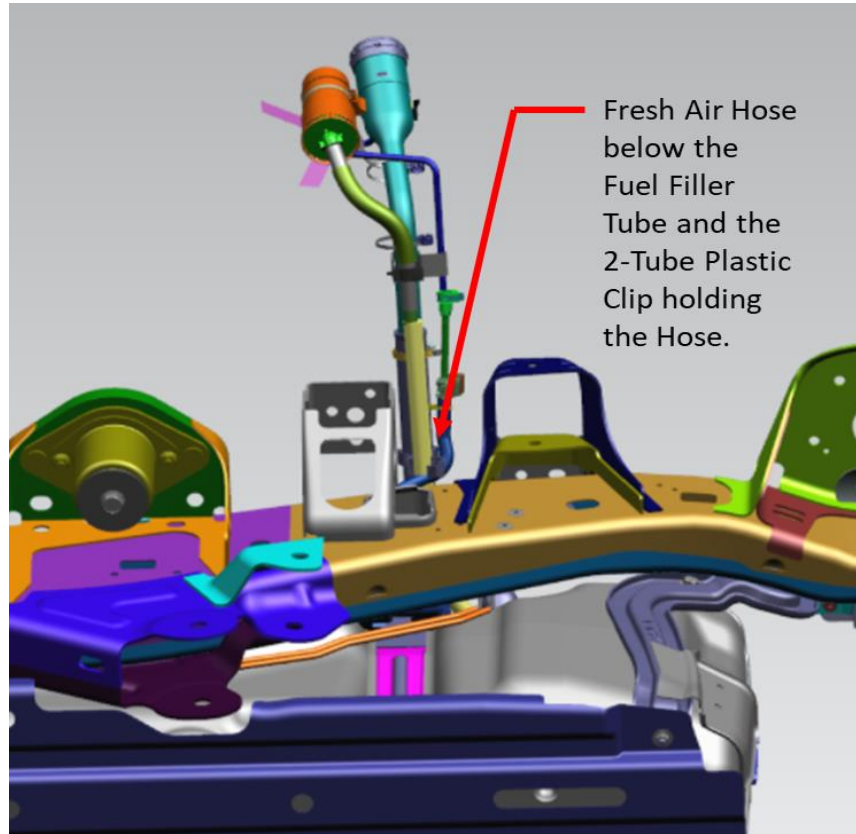
Reposition the 2-Tube Plastic Clip holding the Fresh Air Hose and the Fresh Air Hose as shown below for the Fuel Filler Hose as shown in Figure 2.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Fresh Air Hose
below the
Fuel Filler
Tube and the
2-Tube Plastic
Clip holding
the Hose.

Figure 2

Fresh Air Hose (yellow hose) in proper location from bottom view looking up at the vehicle.

If the Fresh Air Hose is properly routed and does not have a kink, continue performing Service Diagnostics for hard to fill condition.

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