



STAR ONLINE PUBLICATION



Case Number: S2108000112

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Symptom/Vehicle Issue: RFHUB Sets Stored DTC - U1517-87 Body Controller Secret Code - Missing Message Intermittently When The Vehicle Is Remote Started

Customer Complaint/Technician Observation: Vehicle starts and operates as designed with no owner concerns. Technician observed no vehicle starting issues, RFHUB is setting U1517-87 Body Controller Secret Code - Missing Message as stored.

Discussion: If the vehicle is setting the above stored DTC with no owner complaints; clear the DTC no parts will be required. For vehicles that may not start with an active DTC; follow the normal service diagnostics test to complete the repair.

Engineering is investigating a software update for the RFHUBs that set this DTC and operate normally. The service release is expected to be available by late 2nd quarter 2021. The field will be notified when the update becomes available.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found