



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: ACC (Adaptive Cruise Control), FCW (Forward Collision Control) FFCM (Forward Facing Camera Module), DASM (Driver Assistance System Module) Does Not Calibrate

Customer Complaint/Technician Observation: Owner had a recent service or independent shop repair performed and the above system(s) calibration is not completing. Technician is not able to complete the system calibrations for the above.

Discussion: Inspect the vehicle for the correct parts usages from any service repairs, ACC/DASM modules and brackets, FFCM module, windshield and any component brackets if equipped. Confirm the above modules are at the most current software levels and do not require updates. Verify the vehicles current tire sizes match the original OEM size as displayed in the configuration/sales code to allow proper system calibrations.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found